



# THIS FALL, Let's show good conduct on the road!

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DON'T DRIVE.

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A LOT OF PEOPLE

• THIS FALL: BE SAFETY  
CONSCIOUS

### 2007 Road Safety Year

2007 has been named Road Safety Year by the Québec government. There will be **awareness** campaigns as well as activities to **mobilize** the public, and **road checks** have been planned, all with the aim of lowering the number of accident victims and improving the overall safety record.



Do you want to show that you endorse the idea of using the roadway without risking your life or that of others?

Put this **symbol**\* in your vehicle's rear window.

This year, let's make a commitment to do all we can to make Québec roads the safest in the world!

\* Available free of charge in SAAQ service centres.

### www.50000victims.com

During Road Safety Year, the SAAQ has a new Web site available: [www.50000victims.com](http://www.50000victims.com). This is a shock site all about road safety.

You will find plenty of information, including various statistics and examples of good driving behaviours to adopt.

There are also personal stories, including an emergency doctor's account of speaking to the families of accident victims. He explains just how difficult it is and what the real consequences of traffic accidents are on those close to the victim.

### You are one of the "other people" on the road.

Because together, we can change things, visit [www.50000victims.com](http://www.50000victims.com) to tell your story and offer your solutions to help improve road safety.

**We are all responsible for our conduct on the road.**

## M Y S T E R Y W O R D

S	T	R	E	E	T	S	T	H	G	I	L	M	C
T	L	R	C	H	I	L	D	R	E	N	T	O	O
A	E	O	T	L	E	B	T	A	E	S	R	T	N
T	F	F	W	T	I	M	R	E	P	S	A	O	V
I	O	F	P	L	P	O	I	N	T	S	F	R	E
S	L	I	P	O	Y	C	R	O	S	S	F	C	R
T	L	C	O	G	L	A	S	S	N	L	I	Y	S
I	O	E	L	S	D	C	T	S	I	O	C	C	A
C	W	D	I	L	O	A	R	D	S	O	R	L	T
S	B	I	T	O	W	L	E	R	K	K	O	E	I
I	S	L	E	W	N	M	S	I	S	L	A	S	O
X	I	O	H	E	L	P	S	N	I	L	D	U	N
A	G	S	E	A	S	Y	L	K	R	A	S	B	E
T	N	E	D	U	R	P	R	E	S	P	E	C	T

Answer: I am \_\_\_\_\_ on the road.

### Accidents hurt... a lot of people

Did you know that **80%** of traffic accidents are attributed to driving behaviour?

Each year, there are an estimated **50,000 victims of road accidents...** this number does not include the relatives, children, friends or colleagues who are also affected.

Running a red light, driving and talking on a cellphone, failing to wear a seatbelt or a helmet and jaywalking are just a few examples of risky behaviour that could have **alarming consequences** on you and the people around you. Behaving responsibly on the road is the best protection... for **LIFE**.

**We are all responsible for our conduct on the road.**



### DON'T LET YOUR CELLPHONE DRIVE YOU

1. Turn off your cellphone and let your voice mail take your calls.
2. If you really have to answer the phone or make a call, pull over to a safe place. If you have a passenger, ask him/her to answer or make the call for you.
3. Consider programming the numbers you call often.
4. Avoid conversations that are too stressful or emotional.
5. Keep calls brief and avoid unnecessary calls!

### FOR MY OWN SAFETY AND THAT OF OTHERS

<b>A</b> ALL	<b>F</b> FOLLOW	<b>R</b> RESPECT
<b>B</b> BELT BUS	<b>G</b> GLASS	RISKS ROADS
<b>C</b> CALM CHILDREN CONVERSATION CROSS	<b>H</b> HELP	<b>S</b> SEAT SIGN SLOW SLOWLY SOLID
<b>D</b> DOWN DRINK	<b>L</b> LIGHTS LOOK	STATISTICS
<b>E</b> EASY	<b>M</b> MOTORCYCLE	STREET STRESS
	<b>O</b> OFFICE	<b>T</b> TAXI
	<b>P</b> PERMIT POINTS POLITE PRUDENT	TRAFFIC

Courtesy Ms. Nicole Foucault, Gatineau, Québec

### Are you in a rush?

- Rushing to get to work? Rushing to get to home?
- Rushing to... **lose** your spouse, your children, your family?
- Rushing to **lose** your life?

Every year, speeding causes **150 deaths** and **injures 7,000** on Québec roads.

**On the road... SLOW DOWN.**

### If you drink, don't drive.

Sharing a drink with friends, celebrating a birthday, enjoying a drink over a good meal, reconnecting with an old acquaintance, celebrating a promotion, gathering for an after-work get-together, there are any number of reasons to have a drink.

Before you drink, **plan ahead:**

- Designate a driver who will stay sober to take you home.
- Take a taxi or use public transit.
- Call a drive home service.
- Or... stay the night where you are.

**Think ahead!**

**QUICK'N EASY!** Go to [www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca) to do these operations online:

- record a **change of address**;
- make, change, check or cancel an **appointment for a driving test - knowledge or road test**;
- **pay for renewal** (if you are a member of the Caisses Desjardins or a client of the National Bank of Canada) of your:
  - driver's licence;
  - vehicle registration;
  - disabled parking permit;
- check the **validity of a driver's licence**;
- check if a **vehicle can be registered**;
- get a **copy of your driving record**;
- get a **copy of your compensation record**;
- notify us of **storage of your vehicle**;
- have your **vehicle removed from storage and registered for road use**;
- notify us if you are **discarding a vehicle**.

**These services are available online:  
Monday to Saturday: 7:30 a.m. to 11 p.m. Sunday: noon to 11 p.m.**

## CARRIER ENFORCEMENT OFFICERS



Carrier enforcement officers are peace officers acting for the SAAQ. As a motorist, you may be intercepted if:

- you are carrying hazardous materials, equipment or goods (gas, petroleum products, explosives, flammable material, corrosive agents, poisons or infectious substances, etc.);
- your vehicle appears to be in poor mechanical condition;
- your vehicle is overloaded, the load is too wide or too long or the material you are carrying is not properly secured;
- you commit a Criminal Code offence, such as:
  - impaired driving;
  - dangerous driving;
  - hit-and-run;
  - failure to stop your vehicle and provide assistance when an accident occurs;
- you are driving a minibus, a tow truck or a vehicle or combination of vehicles weighing more than 3,000 kg.

Remember, Contrôle routier Québec helps improve road safety!

## Have you been injured in an accident?



Whether you're a **driver, passenger, pedestrian, cyclist, moped rider or motorcyclist**, you are covered if you're injured in an accident involving a vehicle anywhere in the world.

Thanks to the protection **Québec's public automobile insurance plan** provides, all Québécois are insured, regardless of fault.

### **If your vehicle has been damaged**

- Check your insurance coverage with your private insurance company.

To find out more about Québec's public automobile insurance plan, go to: [www.saaq.gouv.qc.ca/en/accident\\_victim/](http://www.saaq.gouv.qc.ca/en/accident_victim/)





## TEST YOUR KNOWLEDGE

- When you see an amber light, you must:
- A. accelerate.
  - B. slow down.
  - C. stop.

The correct answer is C. Stop. You must come to a stop, unless you have already entered the intersection or are so close to the intersection that you cannot bring your vehicle to a stop safely.

Whether you are an **experienced** or a **novice driver**, test your automobile or motorcycle driving knowledge by taking the online quiz at: [www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca).

## DEMERIT POINTS

How many demerit points could be entered on **your** driving record if **you** or **one of your passengers under age 16** is not wearing a **seatbelt**?

**ANSWER: 3 POINTS**

**Remember!**

Demerit points remain on your driving record **for 2 years**.

# THIS FALL, BE SAFETY CONSCIOUS



## AT PEDESTRIAN CROSSINGS, KEEP AN EYE OUT FOR OTHERS!

**Pedestrians** and **drivers**, watch for and show consideration towards others at intersections and pedestrian crosswalks.

## MAKE EYE CONTACT

If you're a **pedestrian**, making sure that a driver sees you before crossing the road is the best way to ensure you can cross safely.

If you're a **driver**, using a hand gesture to indicate to a pedestrian that he or she can cross the road is the best way to prevent an accident.

## Safety Tips

### Pedestrian

- Walk on the sidewalk and if there is no sidewalk, on the edge of the roadway facing traffic.
- Cross at intersections.
- Obey traffic signs and signals.
- Do not cross between two parked vehicles.

### Driver

- Bring your vehicle to a stop behind the stop line.
- Obey traffic signs and signals.
- At pedestrian crosswalks, be sure to stop your vehicle to allow pedestrians to cross the roadway.

## DID YOU KNOW?

Often during the fall, in wooded areas, **wild animals will emerge unexpectedly onto the road**. These encounters, which occur most often in the morning or at night, can lead to serious accidents.

If animals are on the road:

- slow down and brake several times to attract the attention of other motorists behind you;
- sound your horn to startle the animal off and away from the road.

Remember, a deer crossing a road is usually not alone.

## Road Safety Quiz

You are driving on a road where the lanes of traffic are separated by a median. A **school bus** is approaching in the opposite direction. Are you required to stop if the red lights of the school bus are flashing?

- A.** No, because there is a median.
- B.** Yes, you must come to a stop at least 5 metres away from the school bus.
- C.** No, because you are only required to bring your vehicle to a stop if you are following a school bus.

Answer: A. No, because there is a median. Many motorists are unaware that if a school bus is approaching in the opposite direction on a roadway that is separated by a median, they do not have to stop for the bus.

To find out more about road safety, go to:  
[www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca).

# TO CONTACT US



Monday to Saturday:  
7:30 a.m. to 11 p.m.  
Sunday: noon to 11 p.m.  
[www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca)

## Call Centres

Monday through Friday  
General information: 8 a.m. to 5 p.m.  
Compensation for accident victims:  
8:30 a.m. to 5 p.m.

## Automated telephone response (toll free)

Monday through Saturday: 7:30 a.m. to 11 p.m.  
Sunday: noon to 11 p.m.

**Québec (city and vicinity): 418 643-7620**

**Montréal: 514 873-7620**

**From elsewhere in Québec, Canada, USA, toll free:  
1 800 361-7620**

## TDD/TTY

**Montréal: 514 954-7763**

**From elsewhere in Québec, toll free: 1 800 565-7763**

## Automated telephone response (with charge)

24 hours, 7 days a week

- Check that a vehicle can be licensed before:
  - its sale to an individual;
  - its purchase from an individual;
- Check that a prospective driver's licence is valid before lending or renting your vehicle.

**One number: 1 900 565-1212 (\$1.50 per call)**

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E-mail any comments to us at: [www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca)

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**Société de l'assurance  
automobile**

**Québec**



## Protection of Personal Information

All information gathered by authorized SAAQ personnel is handled confidentially. The SAAQ needs such personal information to apply the Automobile Insurance Act and the Highway Safety Code. Under the **Act respecting access to documents held by public bodies and the protection of personal information**, it may be conveyed to Government departments or agencies, or used for statistical, survey, study, audit or investigative purposes. Failure to provide information can result in a refusal of service on the SAAQ's part. Individuals may consult or correct any personal information concerning them held in SAAQ records.

For more information, contact the SAAQ's call centres or consult the Policy on Privacy on the SAAQ website at [www.saaq.gouv.qc.ca](http://www.saaq.gouv.qc.ca).

### List of organizations authorized to receive and disclose information without getting the consent of the individuals concerned

To implement the Highway Safety Code and related statutes:

- Agencies responsible for implementing equivalent statutes in Canada and elsewhere
- Bureau du taxi et du remorquage de la ville de Montréal
- Commission des transports du Québec
- Courts including municipal courts
- Insurance Bureau of Canada (IBC)
- Ministère de la Justice du Québec
- Ministère de la Sécurité publique du Québec
- Ministère des Transports du Québec
- Revenu Québec
- Sûreté du Québec and other police forces
- Transport Canada

For implementing statutes and other purposes:

- Autorité des marchés financiers
- Canada Border Services Agency
- Canada Revenue Agency
- Commissaire à la déontologie policière
- Commission de la construction du Québec
- Commission de la protection du territoire agricole
- Commission des normes du travail
- Coroner
- Department of Justice Canada
- Environment Canada
- Human Resources and Social Development Canada
- Insurers and their representatives
- Ministère de la Santé et des Services sociaux
- Ministère de l'Emploi et de la Solidarité sociale
- Ministère des Relations internationales
- Ministère des Ressources naturelles et de la Faune
- Ministère du Développement durable, de l'Environnement et des Parcs
- National Battlefields Commission
- Office de la protection du consommateur
- Office québécois de la langue française
- Régie de l'assurance maladie du Québec
- Régie du bâtiment du Québec
- Revenu Québec
- Société d'habitation du Québec
- Statistics Canada
- Vehicle manufacturers and dealerships (recall campaigns)

