



On Our Way into Spring!

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Engine size matters

Vehicles from model years 1995 onward equipped with a motor that has a cylinder displacement of 4 litres or more become subject to an additional registration fee. This affects:

- passenger vehicles;
- commercial vehicles;
- motor homes.

Vehicles adapted for transporting a wheelchair-bound person are exempt from the additional fee.

This measure in the 2004-2005 Québec government budget is intended to favour the reduction of tailpipe emissions that pollute and contribute to greenhouse gases.

To find out more, go to: www.saaq.gouv.qc.ca/en/vehicle_registration/cylindersize.html



Check your driving knowledge

You are about to change lanes; you are required to check your blind spot:

- only if a vehicle is in the blind spot
- before you begin the change
- after the manoeuvre

The correct answer is: before you begin the change. A visual check must be made before starting the manoeuvre.

Whether you are an **experienced** or **novice driver**, test your driving knowledge by taking the quiz at: www.saaq.gouv.qc.ca/en



**DON'T LET YOUR
CELL PHONE
DRIVE YOU**



Check your driving knowledge

This sign warns of:

- a dangerous point at an intersection
- a one-way street
- a dangerous point in a very sharp curve

Answer: The directional arrow warns of a particularly dangerous point in a very sharp curve.

For more on road signs and traffic signals: www.mtq.gouv.qc.ca/en

Longer hours to reach us

Our Monday to Friday call centre hours were extended:

• 8 am to 5:30 pm for general information
an additional 12 hours and 30 minutes each week

• 8:30 am to 5 pm for accident victims' compensation
an additional 7 hours and 30 minutes each week

Are the days of your vehicle numbered?

Donate your car to The Kidney Foundation of Canada's **Kidney-Car** Program.

To find the Kidney-Car number for your region call:

1 888 228-8673;

or go to

www.kidneyquebec.ca



DID YOU KNOW THAT?
YOU MUST HAVE THE SAAQ
REPLACE YOUR DRIVER'S
LICENCE THAT HAS BEEN
DAMAGED OR
MADE ILLEGIBLE.



Demerit points

If you have been fined for failing to stop before turning right at a red traffic light (where turning is allowed), how many demerit points will be entered on your driving record?

ANSWER: 3 POINTS

Remember!

Those points remain on your driving record **for 2 years.**

All Quebecers are covered

Whether you're a driver, passenger, pedestrian, cyclist or motorcyclist, if you're injured in a traffic accident anywhere in the world, you are covered. Thanks to the protection **Québec's public automobile insurance** plan provides, all Quebecers are insured, regardless of fault.

**Who handles compensation ...
for bodily injuries?**

The SAAQ awards you compensation if you sustain injuries in a road accident.

for property damage?

Your private insurance company compensates for damage to your vehicle.



Time really does count...

If you have been fined for an offence under the *Highway Safety Code* or a municipal traffic or parking bylaw, **better make payment by the due date**, otherwise:



- a vehicle you sell, or one bought or leased in your name, cannot be registered;
- your driver's licence could be suspended and travel with your vehicle prohibited.

Think about it!

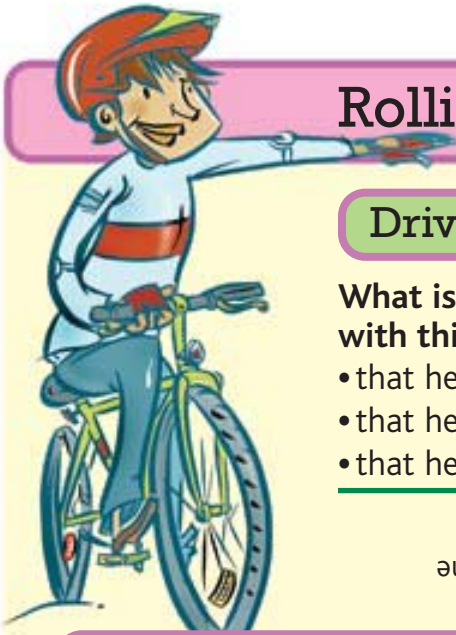
COURTESY TO THE DISABLED

THINK TWICE BEFORE YOU
PARK YOUR VEHICLE
IN A DISABLED
PARKING SPACE.



Disabled persons require these parking spaces in order to go about their daily activities.

Respect their needs!



Rolling safely into spring

Drivers, keep your eyes peeled

What is the cyclist attempting to tell you with this hand signal?

- that he is about to stop or slow down
- that he is about to turn left
- that he is about to turn right

Answer: This hand signal is used to indicate the cyclist's intention to turn left.

Bicycle riders, obey the rules of the road!

You could be fined for failing to comply with road signs and traffic signals or disregarding the rules of the road.

Are you allowed to ride a bicycle against oncoming traffic?

Answer: No, cyclists must ride with the flow of traffic.



Motorcyclists, be extra careful

Get to know your motorcycle again gradually, and review your riding techniques by going on short trips. Got a new motorbike? Take the time to break it in.



If you drink, you can't drive.

party
safely

**WHEN YOU'RE RIDING
A MOTORCYCLE OR SCOOTER,
OR DRIVING A CAR.**

TO CONTACT US

Call centres

Monday through Friday

General information: from 8 am to 5:30 pm

Accident victims' compensation: 8:30 am to 5 pm

Automated telephone response

During call centre hours of operation, people can also access services using the automated response system.

You can, without charge:

- make, check, change or cancel a driving test appointment;
- cancel your driver's licence;
- notify us of storage of your vehicle;
- order a copy of your driving record;
- notify us of vehicle discarding;
- have your change of address recorded;
- find out the location and business hours of SAAQ service centres.

Outside of office hours, do not hesitate to use our automated telephone response system.

Monday through Friday, from 7:30 to 8:30 am and from 4:30 to 11 pm

Saturday, from 7:30 am to 11 pm

Sunday, from noon to 11 pm

Phone

(514) 873-7620 in Montréal;

(418) 643-7620 in Québec (city and vicinity);

or

1-800-361-7620, toll free, from elsewhere in the province.



Go to www.saaq.gouv.qc.ca/en to conduct these operations online:

- pay for renewal of:
 - your driver's licence;
 - your vehicle registration;
 - your disabled parking permit;
- order a copy of your driving record;
- notify us of vehicle discarding;
- have your change of address recorded;
- make, check, change or cancel a driving test appointment;
- notify us of storage of your vehicle.

Monday through Saturday, from 7 am to 11 pm

Sunday, from noon to 11 pm

1 900 565-1212...
for your own protection

Call the telephone number anytime:

- to check an individual's right to register a vehicle before its sale or purchase is completed;

or

- to check that a prospective driver's licence is valid before lending or renting your vehicle to the individual, knowing that if someone is caught driving without a valid licence, the vehicle can be seized.

Before calling 1 900 565-1212:

- have at hand the driver's licence number of the individual to whom you want to sell, rent or lend a vehicle. The number begins with the first letter of the person's surname;
- remember that there is a charge of \$1.50 per call.

HAVE YOU MISSED AN ISSUE?

The *info SAAQ* newsletter is published quarterly. The latest issue is enclosed when you receive a payment notice to renew the following:

- driver's licence;
- vehicle registration.

To consult the **electronic editions** of all issues in PDF, go to:

www.saaq.gouv.qc.ca/en/infosaaq

Read on!



Produced by the Direction des communications.

E-mail any comments to us at: courrier@saaq.gouv.qc.ca

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Société de l'assurance
automobile

Québec

