



2004

IN BRIEF

Statistical Profile

*Société de l'assurance
automobile*

Québec 

2004

IN BRIEF

Statistical Profile

*Société de l'assurance
automobile*

Québec



Direction
des communications

YEARLY REGISTRATION COST FOR A PASSENGER VEHICLE

| | 2004 |
|---|-----------------|
| Insurance premium (public plan) | \$107.34 |
| Registration fee (Ministère des Finances) | \$104.00 |
| Tax on insurance (Ministère du Revenu) | \$9.66 |
| Contribution to public transit agencies (Ministère des Finances) | \$30.00 |
| Administrative charge | \$4.00 |
| Total | \$255.00 |

Source : Direction de l'actuariat.

**LICENCE COST FOR A PASSENGER VEHICLE DRIVER
ON RENEWAL (two years)**

| | Demerit points | | | | |
|---|----------------|-----------------|-----------------|-----------------|-----------------|
| | 0, 1, 2, 3 | 4, 5, 6, 7 | 8, 9, 10, 11 | 12, 13, 14 | 15 or more |
| Insurance premium (public plan) | \$45.87 | \$91.74 | \$159.63 | \$262.38 | \$365.13 |
| Licence fee (Ministère des Finances) | \$32.00 | \$32.00 | \$32.00 | \$32.00 | \$32.00 |
| Tax on insurance (Ministère du Revenu) | \$4.13 | \$8.26 | \$14.37 | \$23.62 | \$32.87 |
| Administrative charge (SAAQ) | \$4.00 | \$4.00 | \$4.00 | \$4.00 | \$4.00 |
| Total | \$86.00 | \$136.00 | \$210.00 | \$322.00 | \$434.00 |

Source : Direction de l'actuariat.

DRIVER'S LICENCE TRANSACTIONS

| | 2004 | 2003 | 2002 |
|-----------------------------------|------------------|------------------|------------------|
| SERVICE CENTRES | | | |
| Learner's licences issued | 174,470 | 155,323 | 144,474 |
| Probationary licences issued | 78,245 | 75,524 | 74,676 |
| Driver's licences issued | 165,456 | 156,943 | 150,728 |
| without photo or lamination | 17,960 | 16,782 | 14,754 |
| with photo and plasticized | 147,496 | 140,161 | 135,974 |
| Payment of learner's licence fees | 55,116 | 52,003 | 50,605 |
| Payment of licence fees | 181,502 | 180,852 | 186,507 |
| without licence issue | 133,230 | 133,487 | 139,462 |
| with licence issue | 48,272 | 47,365 | 47,045 |
| Replacement of driver's licence | 465,422 | 438,614 | 435,167 |
| with photo transfer to RAMQ | 396,709 | 377,403 | 372,866 |
| without photo transfer to RAMQ | 68,713 | 61,211 | 62,301 |
| Photo transfer only to RAMQ | 80,703 | 83,398 | 86,342 |
| Other transactions ¹ | 769,657 | 755,804 | 729,933 |
| Total service centres | 1,970,571 | 1,898,461 | 1,858,432 |

1. Other operations mainly include driving record updates following test failure and print-outs and reinstatement of a suspended licence.

DRIVER'S LICENCE TRANSACTIONS (cont'd)

| | 2004 | 2003 | 2002 |
|-----------------------------------|------------------|------------------|------------------|
| Information lines | | | |
| Other transactions ² | 69,119 | 54,286 | 48,545 |
| Postal service | | | |
| Payment of licence fees | 483,950 | 516,933 | 551,615 |
| Licensing agents | | | |
| Learner's licences issued | 170 | 151 | 128 |
| Probationary licences issued | 52 | 54 | 53 |
| Driver's licences issued | 36,579 | 36,378 | 35,709 |
| without photo or lamination | 41 | 42 | 81 |
| with photo and plasticized | 36,538 | 36,336 | 35,628 |
| Payment of learner's licence fees | 60 | 48 | 76 |
| Payment of licence fees | 280,650 | 270,935 | 280,838 |
| without licence issue | 220,155 | 214,033 | 223,545 |
| with licence issue | 60,495 | 56,902 | 57,293 |
| Replacement of driver's licence | 600,957 | 590,948 | 579,268 |
| with photo transfer to RAMQ | 562,535 | 545,778 | 533,117 |
| without photo transfer to RAMQ | 38,422 | 45,170 | 46,151 |
| Photo transfer only to RAMQ | 112,182 | 112,784 | 116,784 |
| Other transactions ³ | 55,622 | 46,677 | 39,231 |
| Licensing agent total | 1,086,272 | 1,057,975 | 1,052,087 |

2. Other operations include driving record print-outs and licence cancellations, licence validity checks and other medically-related licence transactions.

3. Other operations by agents are primarily reinstatement of suspended licences, cancellations and probationary licence replacement.

DRIVER'S LICENCE TRANSACTIONS (cont'd)

| | 2004 | 2003 | 2002 |
|--|------------------|------------------|------------------|
| Financial institutions | | | |
| Payment of licence fees | 963,576 | 942,013 | 880,406 |
| Automated telephone response operations | | | |
| Other transactions ⁴ | 204,859 | 163,881 | 153,288 |
| Web site operations | | | |
| Various transactions ⁵ | 18,213 | | |
| Grand total | 4,796,560 | 4,633,549 | 4,544,373 |

SUMMARY OF TRANSACTIONS RELATING TO PLASTICIZED LICENCES (included in GRAND TOTAL)

| | 2004 | | 2003 | | 2002 | |
|------------------|------------------|-------------|------------------|-------------|------------------|-------------|
| | Volume | Proportion | Volume | Proportion | Volume | Proportion |
| Service centres | 804,610 | 50% | 770,601 | 49% | 768,609 | 49% |
| Licensing agents | 808,464 | 50% | 794,830 | 51% | 786,828 | 51% |
| Total | 1,613,074 | 100% | 1,565,431 | 100% | 1,555,437 | 100% |

6

4. Automated telephone response operations include licence cancellations, driving record print-outs and licence validity checks.
 5. Web site operations include requests for driving record print-outs.

NUMBER OF LICENCE HOLDERS BY CLASS¹

| Type of vehicle | | Number of licence holders at June 1, 2004 | Number of licence holders at June 1, 2003 | Number of licence holders at June 1, 2002 |
|--------------------------------|--|---|---|---|
| 1 | Tractor-trailer | 198,510 | 197,630 | 197,587 |
| 2 | Bus for more than 24 passengers | 235,665 | 234,620 | 234,727 |
| 3 | Straight-body truck | 331,518 | 331,027 | 332,092 |
| 4A | Emergency vehicle | 379,813 | 377,429 | 376,345 |
| 4B | Bus for 24 or fewer passengers and minibus | 412,726 | 408,791 | 406,088 |
| 4C | Taxicab | 441,589 | 436,983 | 433,567 |
| 5 | Passenger vehicle and vehicle of less than 4,500 kg net weight with 2 axles ² | 4,704,619 | 4,637,845 | 4,583,045 |
| 6A, 6B et 6C | Motorcycle ³ | 2,210,321 | 2,237,763 | 2,267,467 |
| 6D | Moped | 4,724,381 | 4,655,245 | 4,599,427 |
| 8 | Farm tractor | 4,705,628 | 4,638,933 | 4,584,207 |
| Total number of holders | | 4,724,710 | 4,655,612 | 4,599,815 |

1. Under the classification of driver's licences in effect in Québec, a holder of a Class 1 licence is authorized to operate all vehicles in classes 2, 3, 4A, 4B, 4C, 5, 6D and 8. There are only two exceptions: classes 6A, 6B and 6C, a separate category of vehicle, namely motorcycles; and class 6D, which does not implicitly include class 8.
2. Class 5 holders are automatically licensed to operate vehicles in classes 6D and 8.
3. Drivers who obtained their licence prior to July 1978 are automatically entitled to operate a motorcycle, unless they are physically disabled.

Source : Direction des études et des stratégies en sécurité routière.

THE MEDICAL ASSESSMENT OF DRIVERS

| | 2004 | 2003 | 2002 |
|--|---------|---------|---------|
| No. of drivers assessed | 243,890 | 210,964 | 219,754 |
| No. of refusals to issue a licence or add a licence class | 517 | 133 | 130 |
| No. of licences issued bearing conditions | 97,359 | 100,138 | 106,013 |
| No. of licences upheld for drivers with an impairment or disorder | 531 | 439 | 294 |
| No. of licence holders who availed themselves of the review mechanism following a medical assessment | 3,036 | 2,814 | 2,461 |

ACTIVITIES RELATING TO SEAT BELT USE EXEMPTION

| | 2004 | 2003 | 2002 |
|---|------|------|------|
| No. of exemption requests received | 128 | 117 | 167 |
| No. of exemptions granted | 14 | 20 | 34 |
| Total no. of exemption certificates outstanding | 450 | 436 | 416 |

ACTIVITIES RELATING TO THE DISABLED PARKING PERMIT PROGRAM

| | 2004 | 2003 | 2002 |
|--------------------------------|---------|---------|---------|
| Total no. of valid permits | 131,005 | 126,462 | 116,668 |
| Total no. of permanent permits | 116,705 | 114,398 | 107,221 |
| Total no. of temporary permits | 14,292 | 12,053 | 9,440 |
| Total no. of visitors' permits | 8 | 11 | 7 |

PENALTIES IMPOSED

| | 2004 | 2003 | 2002 |
|---|---------------|---------------|---------------|
| Vehicle seizure for drunk driving | | | |
| Impounded for 15 or 30 days | n. a. | n. a. | 13 838 |
| For 30 days – since Oct. 27, 2002 | 12,345 | 13,529 | 2,594 |
| For 90 days – since Oct. 27, 2002 | 3,393 | 3,779 | 637 |
| Subtotal | 15,738 | 17,308 | 17,069 |
| Licence suspension for criminal offences committed before April 21, 2002 | | | |
| One year to less than two years | 798 | 3,194 | 9,068 |
| Two years to less than three years | 269 | 1,026 | 2,251 |
| Three years or more | 159 | 565 | 1,314 |
| Subtotal | 1,226 | 4,785 | 12,633 |
| Licence suspension for criminal offences committed from April 21, 2002 | | | |
| One year to less than three years | 8,606 | 7,093 | 1,566 |
| Three years to less than five years | 2,868 | 2,127 | 362 |
| Five years or more | 1,406 | 995 | 224 |
| Subtotal | 12,880 | 10,215 | 2,152 |
| Total des sanctions pour infractions criminelles | 14,106 | 15,000 | 14,785 |
| Suspension on reaching the demerit point ceiling (driver's licence) | | | |
| Three months | 4,394 | 6,641 | 5,788 |
| Six months | 528 | 688 | 512 |
| Twelve months | 48 | 63 | 34 |
| Subtotal | 4,970 | 7,392 | 6,334 |
| Suspension on reaching the demerit point ceiling (probationary licence) | | | |
| Three months | 12,006 | 13,755 | 13,926 |

PENALTIES IMPOSED (CONT'D)

| | 2004 | 2003 | 2002 |
|--|----------------|----------------|----------------|
| Penalties related to medical conditions | | | |
| Class or licence suspensions | 7,525 | 9,262 | 7,663 |
| Administrative suspensions (medical report not submitted) | 19,867 | 18,890 | 18,206 |
| Subtotal | 27,392 | 28,152 | 25,869 |
| Other penalties | | | |
| Penalties for non-payment of a fine under the Highway Safety Code or a municipal traffic bylaw, including parking ¹ | 181,919 | 153,695 | 143,181 |
| Ban on using a vehicle and/or suspension of licence following an accident with an uninsured vehicle | 3,555 | 3,508 | 3,212 |
| Ban on using a vehicle following a failed insurance check | 2,427 | 3,084 | 1,854 |
| Vehicle seizure for driving while disqualified or without proper licence | 19,723 | 20,857 | 20,832 |
| Subtotal | 207,624 | 181,144 | 169,079 |
| Grand total | 281,836 | 262,751 | 247,062 |

1. The greater number shown for 2004 reflects the inclusion of unpaid parking tickets as offences under the statute (2003, c. 5) that came into force on May 16, 2004.

**NUMBER OF VEHICLE IN USE
AS OF DECEMBER 31ST**

| Use category Type of vehicle | 2004 | 2003 | 2002 |
|--|------------------|------------------|------------------|
| Passenger vehicle | 3,869,355 | 3,773,413 | 3,652,948 |
| Cars, light trucks | 3,724,384 | 3,643,533 | 3,532,876 |
| Cars | 2,791,847 | 2,746,892 | 2,680,785 |
| Light trucks | 932,362 | 896,365 | 851,723 |
| Unspecified ¹ | 175 | 276 | 368 |
| Motorcycles | 122,183 | 109,812 | 100,328 |
| Mopeds, scooters | 22,788 | 20,068 | 18,091 |
| Institutional, professional or commercial use | 691,618 | 672,838 | 647,935 |
| Cars, light trucks | 493,019 | 480,371 | 462,771 |
| Cars | 189,152 | 186,039 | 179,332 |
| Light trucks | 303,127 | 293,521 | 282,517 |
| Unspecified ¹ | 740 | 811 | 922 |
| Taxicabs | 8,174 | 8,095 | 8,064 |
| Buses | 7,212 | 7,190 | 7,188 |
| School buses | 9,675 | 9,587 | 9,500 |
| Trucks, road tractors | 115,236 | 112,069 | 108,988 |
| Tool vehicles, other | 58,302 | 55,526 | 53,077 |
| Off-road | 642,518 | 617,198 | 580,382 |
| Snowmobiles | 161,440 | 157,370 | 145,843 |
| Two-wheel vehicles | 10,553 | 10,192 | 9,969 |
| All-terrain vehicles | 294,706 | 278,576 | 257,993 |
| Tool vehicles, other | 175,819 | 171,060 | 166,577 |
| Total² | 5,203,491 | 5,063,449 | 4,881,265 |

1. It is not known whether these vehicles were light trucks or cars.

2. Does not include trailers, vehicles used exclusively in train stations, ports and airports.

Source : Direction des études et des stratégies en sécurité routière.

BREAKDOWN OF REGISTRATION TRANSACTIONS

| | 2004 | | 2003 | | 2002 | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| SERVICE CENTRES | | | | | | |
| Payment of fees (transactions ¹ / vehicles) | 332,381 | 518,841 | 319,597 | 504,241 | 311,980 | 491,401 |
| Acquisitions | 640,500 | | 681,846 | | 655,347 | |
| Other ² | 700,267 | | 744,602 | | 727,223 | |
| TOTAL | 1,673,148 | | 1,746,045 | | 1,694,550 | |
| INFORMATION LINES | | | | | | |
| Other ² | 69,400 | | 65,517 | | 60,531 | |
| TOTAL | 69,400 | | 65,517 | | 60,531 | |
| POSTAL SERVICE | | | | | | |
| Payment of fees (transactions ¹ / vehicles) | 1,012,285 | 1,291,300 | 1,369,930 | 1,509,496 | 1,373,357 | 1,506,865 |
| Acquisitions | | | | | | |
| Other ² | | | | | | |
| TOTAL | 1,012,285 | | 1,369,930 | | 1,373,357 | |
| LICENSING AGENTS | | | | | | |
| Payment of fees (transactions ¹ / vehicles) | 528,173 | 600,216 | 499,173 | 580,016 | 481,996 | 562,300 |
| Acquisitions | 1,383,201 | | 1,445,626 | | 1,431,362 | |
| Other ² | 1,046,178 | | 1,047,808 | | 1,026,061 | |
| TOTAL | 2,957,552 | | 2,992,607 | | 2,939,419 | |

1. Transactions are the number of vehicle registration fee collections.

2. Other registration transactions include vehicle storage, withdrawal of vehicles from use, certificate replacement, changes to vehicle records, release following impoundment, payment of fees to relicense a stored vehicle, and special travel permits.

BREAKDOWN OF REGISTRATION TRANSACTIONS (cont'd)

| | 2004 | | 2003 | | 2002 | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| FINANCIAL INSTITUTIONS³ | | | | | | |
| Payment of fees | 2,281,397 | 2,281,397 | 2,165,792 | 2,165,792 | 2,025,519 | 2,025,519 |
| Total | 2,281,397 | | 2,165,792 | | 2,025,519 | |
| AUTOMOTIVE DEALERSHIPS⁴ | | | | | | |
| Acquisitions and registrations | 86,036 | | 10,618 | | | |
| Total | 86,036 | | 10,618 | | | |
| AUTOMATED TELEPHONE RESPONSE OPERATIONS | | | | | | |
| Other transactions ⁵ | 14,400 | | 11,645 | | 12,104 | |
| Total | 14,400 | | 11,645 | | 12,104 | |
| WEB SITE OPERATIONS | | | | | | |
| Other transactions ⁶ | 11,161 | | | | | |
| Total | 11,161 | | | | | |
| GRAND TOTAL | | | | | | |
| Payment of fees (transactions ¹ / vehicles) | 4,154,236 | 4,691,754 | 4,354,492 | 4,759,545 | 4,192,852 | 4,586,085 |
| Acquisitions | 2,109,737 | | 2,138,090 | | 2,086,709 | |
| Other ² | 1,841,406 | | 1,869,572 | | 1,825,919 | |
| TOTAL | 8,105,379 | | 8,362,154 | | 8,105,480 | |

3. Corresponds to the number of vehicles whose registration was renewed at a financial institution's counter, automated teller or over the Internet.

4. An online licensing service through dealerships was set up in 2003. Implementation will continue into 2005.

5. Automated telephone response operations include only vehicle storage notification.

6. Web site operations include only vehicle storage or discarding notification.

ROAD ACCIDENTS¹ ACCORDING TO SEVERITY Québec, 1999-2004

| Type | No. | | | Change | |
|---|-------------------------------|----------------|----------------|-------------|--------------------|
| | Avg ² 1999-2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999-2003 |
| Fatal | 622 | 571 | 577 | 1.1% | -7.2% |
| Serious injury (at least one victim hospitalized) | 4,272 | 4,716 | 4,717 | 0.0% | 10.4% |
| Slight injury (victims, but none hospitalized) | 32,341 | 34,987 | 35,074 | 0.2% | 8.5% |
| Total bodily injury accidents | 37,235 | 40,274 | 40,368 | 0.2% | 8.4% |
| Property damage only | 100,762 | 101,513 | 102,509 | 1.0% | 1.7% |
| Total | 137,997 | 141,787 | 142,877 | 0.8% | 3.5% |

1. Excludes accidents involving vehicles in areas not linked to highway system.

2. Numbers are rounded off for 5-yr averages.

ROAD ACCIDENTS¹ ACCORDING TO SEVERITY Québec, 1999-2004

| Type of injury | No. | | Change | | |
|-------------------------------------|---------------------------------|---------------|---------------|-------------|----------------------|
| | Avg ² 1999 à 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999 à 2003 |
| Fatal | 693 | 623 | 647 | 3.9% | -6.6% |
| Serious (requiring hospitalization) | 5,439 | 6,071 | 6,038 | -0.5% | 11.0% |
| Slight | 46,298 | 49,840 | 49,850 | 0.0% | 7.7% |
| Total | 52,430 | 56,534 | 56,535 | 0.0% | 7.8% |

1. Excludes accidents involving vehicles in areas not linked to highway system.
2. Numbers are rounded off for 5-yr averages.

Source : *Direction des études et des stratégies en sécurité routière.*

NUMBER OF VICTIMS¹ ACCORDING TO MONTH OF ACCIDENT AND SEVERITY- Québec, 1999-2004

| Fatal injury | | | | | |
|--------------|--------------------------------|------------------|------------|------------|--------------------|
| Month | Avrg ² 1999-2003 | Year of Accident | | Change | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999-2003 |
| | No. | | | % | % |
| January | 46 | 52 | 53 | 1.9 | 15.2 |
| February | 41 | 37 | 19 | -48.6 | -53.7 |
| March | 45 | 41 | 37 | -9.8 | -17.8 |
| April | 45 | 40 | 32 | -20.0 | -28.9 |
| May | 62 | 54 | 56 | 3.7 | -9.7 |
| June | 63 | 53 | 61 | 15.1 | -3.2 |
| July | 69 | 63 | 65 | 3.2 | -5.8 |
| August | 77 | 66 | 73 | 10.6 | -5.2 |
| September | 61 | 51 | 73 | 43.1 | 19.7 |
| October | 59 | 58 | 57 | -1.7 | -3.4 |
| November | 56 | 49 | 81 | 65.3 | 44.6 |
| December | 71 | 59 | 40 | -32.2 | -43.7 |
| Total | 693 | 623 | 647 | 3.9 | -6.6 |

| Serious injury (requiring hospitalization) | | | | | |
|--|--------------------------------|------------------|--------------|-------------|--------------------|
| Month | Avrg ² 1999-2003 | Year of Accident | | Change | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999-2003 |
| | No. | | | % | % |
| January | 403 | 507 | 544 | 7.3 | 35.0 |
| February | 344 | 362 | 373 | 3.0 | 8.4 |
| March | 354 | 390 | 380 | -2.6 | 7.3 |
| April | 364 | 339 | 368 | 8.6 | 1.1 |
| May | 483 | 511 | 482 | -5.7 | -0.2 |
| June | 536 | 579 | 606 | 4.7 | 13.1 |
| July | 569 | 584 | 610 | 4.5 | 7.2 |
| August | 583 | 686 | 552 | -19.5 | -5.3 |
| September | 457 | 526 | 563 | 7.0 | 23.2 |
| October | 433 | 562 | 522 | -7.1 | 20.6 |
| November | 435 | 501 | 495 | -1.2 | 13.8 |
| December | 479 | 524 | 543 | 3.6 | 13.4 |
| Total | 5,439 | 6,071 | 6,038 | -0.5 | 11.0 |

1. Excludes accidents involving vehicles in areas not linked to highway system.

2. Numbers are rounded off for 5-yr averages.

The total may differ from the sum of numbers shown.

| Slight injury | | | | | |
|---------------|--------------------------------|------------------|---------------|------------|--------------------|
| Month | Avrg ² 1999-2003 | Year of Accident | | Change | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999-2003 |
| | No. | | | % | % |
| January | 3,706 | 4,609 | 5,054 | 9.7 | 36.4 |
| February | 3,230 | 3,817 | 3,331 | -12.7 | 3.1 |
| March | 3,157 | 3,276 | 3,182 | -2.9 | 0.8 |
| April | 2,893 | 2,986 | 3,006 | 0.7 | 3.9 |
| May | 3,786 | 4,054 | 3,836 | -5.4 | 1.3 |
| June | 4,350 | 4,720 | 4,614 | -2.2 | 6.1 |
| July | 4,427 | 4,561 | 4,773 | 4.6 | 7.8 |
| August | 4,634 | 4,891 | 4,883 | -0.2 | 5.4 |
| September | 4,072 | 4,152 | 4,383 | 5.6 | 7.6 |
| October | 3,952 | 4,155 | 4,310 | 3.7 | 9.1 |
| November | 3,880 | 4,218 | 4,009 | -5.0 | 3.3 |
| December | 4,211 | 4,401 | 4,469 | 1.5 | 6.1 |
| Total | 46,298 | 49,840 | 49,850 | 0.0 | 7.7 |

2. Numbers are rounded off for 5-yr averages.

The total may differ from the sum of numbers shown.

| Total victims | | | | | |
|---------------|--------------------------------|------------------|---------------|------------|--------------------|
| Month | Avrg ² 1999-2003 | Year of Accident | | Change | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999-2003 |
| | No. | | | % | % |
| January | 4,155 | 5,168 | 5,651 | 9.3 | 36.0 |
| February | 3,615 | 4,216 | 3,723 | -11.7 | 3.0 |
| March | 3,556 | 3,707 | 3,599 | -2.9 | 1.2 |
| April | 3,302 | 3,365 | 3,406 | 1.2 | 3.1 |
| May | 4,331 | 4,619 | 4,374 | -5.3 | 1.0 |
| June | 4,949 | 5,352 | 5,281 | -1.3 | 6.7 |
| July | 5,065 | 5,208 | 5,448 | 4.6 | 7.6 |
| August | 5,294 | 5,643 | 5,508 | -2.4 | 4.0 |
| September | 4,590 | 4,729 | 5,019 | 6.1 | 9.3 |
| October | 4,444 | 4,775 | 4,889 | 2.4 | 10.0 |
| November | 4,371 | 4,768 | 4,585 | -3.8 | 4.9 |
| December | 4,761 | 4,984 | 5,052 | 1.4 | 6.1 |
| Total | 52,430 | 56,534 | 56,535 | 0.0 | 7.8 |

Source : Direction des études et des stratégies en sécurité routière.

NUMBER OF VICTIMS¹ ACCORDING TO REGION OF ACCIDENT AND SEVERITY - Québec, 1999-2004

Fatal injury

| Administrative Region | Year of Accident | | | Change | |
|---------------------------------|------------------------------------|------------|------------|------------|---------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 1999- 2003 |
| | No. | | | % | % |
| Gaspé/Îles-de-la-Madeleine (11) | 14 | 14 | 15 | 7.1 | 7.1 |
| Lower St. Lawrence (01) | 44 | 35 | 33 | -5.7 | -25.0 |
| Saguenay/Lac Saint-Jean (02) | 40 | 34 | 32 | -5.9 | -20.0 |
| Capitale Nationale (03) | 37 | 33 | 61 | 84.8 | 64.9 |
| Chaudière-Appalaches (12) | 64 | 53 | 67 | 26.4 | 4.7 |
| Mauricie (04) | 29 | 33 | 34 | 3.0 | 17.2 |
| Central Québec (17) | 42 | 38 | 39 | 2.6 | -7.1 |
| Eastern Townships (05) | 40 | 42 | 30 | -28.6 | -25.0 |
| Montérégie (16) | 129 | 108 | 110 | 1.9 | -14.7 |
| Montréal (06) | 57 | 58 | 54 | -6.9 | -5.3 |
| Laval (13) | 12 | 5 | 12 | 140.0 | 0.0 |
| Lanaudière (14) | 54 | 56 | 49 | -12.5 | -9.3 |
| Laurentides (15) | 48 | 47 | 42 | -10.6 | -12.5 |
| Outaouais (07) | 29 | 27 | 27 | 0.0 | -6.9 |
| Abitibi-Témiscamingue (08) | 27 | 22 | 25 | 13.6 | -7.4 |
| North Shore (09) | 18 | 8 | 13 | 62.5 | -27.8 |
| Northern Québec (10) | 7 | 10 | 4 | -60.0 | -42.9 |
| Total | 693 | 623 | 647 | 3.9 | -6.6 |

Serious injury (requiring hospitalization)

| Administrative Region | Year of Accident | | | Change | |
|---------------------------------|------------------------------------|--------------|--------------|-------------|---------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 1999- 2003 |
| | No. | | | % | % |
| Gaspé/Îles-de-la-Madeleine (11) | 110 | 113 | 129 | 14.2 | 17.3 |
| Lower St. Lawrence (01) | 229 | 280 | 187 | -33.2 | -18.3 |
| Saguenay/Lac Saint-Jean (02) | 264 | 269 | 323 | 20.1 | 22.3 |
| Capitale Nationale (03) | 397 | 421 | 456 | 8.3 | 14.9 |
| Chaudière-Appalaches (12) | 377 | 428 | 413 | -3.5 | 9.5 |
| Mauricie (04) | 227 | 271 | 235 | -13.3 | 3.5 |
| Central Québec (17) | 251 | 260 | 267 | 2.7 | 6.4 |
| Eastern Townships (05) | 277 | 288 | 338 | 17.4 | 22.0 |
| Montérégie (16) | 1,007 | 1,049 | 1,095 | 4.4 | 8.7 |
| Montréal (06) | 796 | 1 020 | 960 | -5.9 | 20.6 |
| Laval (13) | 163 | 180 | 189 | 5.0 | 16.0 |
| Lanaudière (14) | 376 | 411 | 404 | -1.7 | 7.4 |
| Laurentides (15) | 419 | 456 | 415 | -9.0 | -1.0 |
| Outaouais (07) | 269 | 308 | 306 | -0.6 | 13.8 |
| Abitibi-Témiscamingue (08) | 148 | 177 | 160 | -9.6 | 8.1 |
| North Shore (09) | 94 | 105 | 125 | 19.0 | 33.0 |
| Northern Québec (10) | 35 | 35 | 36 | 2.9 | 2.9 |
| Total | 5,439 | 6,071 | 6,038 | -0.5 | 11.0 |

1.Excludes accidents involving vehicles in areas not linked to highway system.

2. Numbers are rounded off for 5-yr averages.
The total may differ from the sum of numbers shown.

Slight injury

| Administrative Region | Year of Accident | | | Change | |
|---------------------------------|------------------------------------|---------------|---------------|------------|------------------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No. | | % | % |
| Gaspé/Îles-de-la-Madeleine (11) | 616 | 693 | 681 | -1.7 | 10.6 |
| Lower St. Lawrence (01) | 1,444 | 1,565 | 1,425 | -8.9 | -1.3 |
| Saguenay/Lac Saint-Jean (02) | 1,667 | 1,634 | 1,886 | 15.4 | 13.1 |
| Capitale Nationale (03) | 3,561 | 4,091 | 4,242 | 3.7 | 19.1 |
| Chaudière-Appalaches (12) | 2,632 | 2,951 | 2,915 | -1.2 | 10.8 |
| Mauricie (04) | 1,644 | 1,873 | 1,896 | 1.2 | 15.3 |
| Central Québec (17) | 1,632 | 1,841 | 1,727 | -6.2 | 5.8 |
| Eastern Townships (05) | 1,970 | 2,163 | 2,066 | -4.5 | 4.9 |
| Montérégie (16) | 7,898 | 8,387 | 8,924 | 6.4 | 13.0 |
| Montréal (06) | 11,438 | 11,725 | 10,877 | -7.2 | -4.9 |
| Laval (13) | 2,133 | 2,323 | 2,376 | 2.3 | 11.4 |
| Lanaudière (14) | 2,782 | 3,126 | 3,213 | 2.8 | 15.5 |
| Laurentides (15) | 3,250 | 3,618 | 3,668 | 1.4 | 12.9 |
| Outaouais (07) | 1,924 | 2,028 | 1,968 | -3.0 | 2.3 |
| Abitibi-Témiscamingue (08) | 983 | 1,064 | 1,074 | 0.9 | 9.3 |
| North Shore (09) | 582 | 589 | 723 | 22.8 | 24.2 |
| Northern Québec (10) | 143 | 169 | 189 | 11.8 | 32.2 |
| Total | 46,298 | 49,840 | 49,850 | 0.0 | 7.7 |

Source : Direction des études et des stratégies en sécurité routière.

Total victims

| Administrative Region | Year of Accident | | | Change | |
|---------------------------------|------------------------------------|---------------|---------------|------------|------------------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No. | | % | % |
| Gaspé/Îles-de-la-Madeleine (11) | 740 | 820 | 825 | 0.6 | 11.5 |
| Lower St. Lawrence (01) | 1,717 | 1,880 | 1,645 | -12.5 | -4.2 |
| Saguenay/Lac Saint-Jean (02) | 1,971 | 1,937 | 2,241 | 15.7 | 13.7 |
| Capitale Nationale (03) | 3,995 | 4,545 | 4,759 | 4.7 | 19.1 |
| Chaudière-Appalaches (12) | 3,073 | 3,432 | 3,395 | -1.1 | 10.5 |
| Mauricie (04) | 1,900 | 2,177 | 2,165 | -0.6 | 13.9 |
| Central Québec (17) | 1,925 | 2,139 | 2,033 | -5.0 | 5.6 |
| Eastern Townships (05) | 2,287 | 2,493 | 2,434 | -2.4 | 6.4 |
| Montérégie (16) | 9,034 | 9,544 | 10,129 | 6.1 | 12.1 |
| Montréal (06) | 12,291 | 12,803 | 11,891 | -7.1 | -3.3 |
| Laval (13) | 2,308 | 2,508 | 2,577 | 2.8 | 11.7 |
| Lanaudière (14) | 3,212 | 3,593 | 3,666 | 2.0 | 14.1 |
| Laurentides (15) | 3,717 | 4,121 | 4,125 | 0.1 | 11.0 |
| Outaouais (07) | 2,222 | 2,363 | 2,301 | -2.6 | 3.6 |
| Abitibi-Témiscamingue (08) | 1,158 | 1,263 | 1,259 | -0.3 | 8.7 |
| North Shore (09) | 694 | 702 | 861 | 22.6 | 24.1 |
| Northern Québec (10) | 185 | 214 | 229 | 7.0 | 23.8 |
| Total | 52,430 | 56,534 | 56,535 | 0.0 | 7.8 |

PROMOTING HIGHWAY SAFETY

NUMBER OF VICTIMS¹ ACCORDING TO ACCIDENT SEVERITY AND VEHICLE INVOLVED - Québec, 1999-2004

Fatal injury

| Type of vehicle ⁴ | Year of Accident | | | Change | |
|------------------------------|-----------------------------------|------------|------------|--------------|------------------------|
| | Avg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No | | % | % |
| Car | 406 | 353 | 367 | 4.0 | -9.6 |
| Bus | 0 | 0 | 2 | ³ | ³ |
| School bus | 0 | 0 | 0 | ³ | ³ |
| Taxicab | 1 | 0 | 3 | ³ | 200.0 |
| Light truck (> 3,000 kg) | 71 | 61 | 79 | 29.5 | 11.3 |
| Heavy truck (=> 3,000 kg) | 6 | 7 | 4 | -42.9 | -33.3 |
| Road tractor | 10 | 12 | 11 | -8.3 | 10.0 |
| Equipment/tool vehicle | 5 | 5 | 1 | -80.0 | -80.0 |
| Motorcycle | 50 | 50 | 57 | 14.0 | 14.0 |
| Moped, scooter | 2 | 4 | 4 | 0.0 | 100.0 |
| Snowmobile | 5 | 7 | 0 | -100.0 | -100.0 |
| All-terrain vehicle (ATV) | 3 | 1 | 4 | 300.0 | 33.3 |
| Bicycle | 21 | 18 | 15 | -16.7 | -28.6 |
| Other | 11 | 7 | 11 | 57.1 | 0.0 |
| Pedestrian | 96 | 93 | 84 | -9.7 | -12.5 |
| Unspecified | 5 | 5 | 5 | ³ | ³ |
| Total | 693 | 623 | 647 | 3.9 | -6.6 |

1. Excludes accidents involving vehicles in areas not linked to highway system.
2. Numbers are rounded off for 5-yr averages.
The total may differ from the sum of numbers shown.
3. Not significant.

Serious injury (requiring hospitalization)

| Type of vehicle ⁴ | Year of Accident | | | Change | |
|------------------------------|-----------------------------------|--------------|--------------|--------------|------------------------|
| | Avg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No | | % | % |
| Car | 3,366 | 3,894 | 3,899 | 0.1 | 15.8 |
| Bus | 18 | 18 | 32 | 77.8 | 77.8 |
| School bus | 5 | 5 | 3 | -40.0 | -40.0 |
| Taxicab | 36 | 42 | 26 | -38.1 | -27.8 |
| Light truck (> 3,000 kg) | 646 | 663 | 649 | -2.1 | 0.5 |
| Heavy truck (=> 3,000 kg) | 50 | 76 | 48 | -36.8 | -4.0 |
| Road tractor | 43 | 49 | 50 | 2.0 | 16.3 |
| Equipment/tool vehicle | 15 | 11 | 14 | 27.3 | -6.7 |
| Motorcycle | 338 | 349 | 358 | 2.6 | 5.9 |
| Moped, scooter | 49 | 59 | 53 | -10.2 | 8.2 |
| Snowmobile | 22 | 17 | 23 | 35.3 | 4.5 |
| All-terrain vehicle (ATV) | 21 | 32 | 14 | -56.3 | -33.3 |
| Bicycle | 199 | 192 | 214 | 11.5 | 7.5 |
| Other | 65 | 66 | 74 | 12.1 | 13.8 |
| Pedestrian | 511 | 533 | 509 | -4.5 | -0.4 |
| Unspecified | 54 | 65 | 72 | ³ | ³ |
| Total | 5,439 | 6,071 | 6,038 | -0.5 | 11.0 |

4. The vehicle category is that entered on the police report of an accident as occupied by the victim, except for taxicabs and all-terrain vehicles, in reference to the type of vehicle occupied by the accident victim.

Slight injury

| Type of vehicle ⁴ | Year of Accident | | | Change | |
|------------------------------|------------------------------------|---------------|---------------|--------------|------------------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No | | % | % |
| Car | 30,675 | 33,380 | 33,212 | -0.5 | 8.3 |
| Bus | 325 | 376 | 341 | -9.3 | 4.9 |
| School bus | 121 | 117 | 75 | -35.9 | -38.0 |
| Taxicab | 436 | 416 | 405 | -2.6 | -7.1 |
| Light truck (> 3,000 kg) | 5,281 | 5,572 | 5,561 | -0.2 | 5.3 |
| Heavy truck (=> 3,000 kg) | 423 | 419 | 463 | 10.5 | 9.5 |
| Road tractor | 295 | 298 | 326 | 9.4 | 10.5 |
| Equipment/tool vehicle | 91 | 84 | 98 | 16.7 | 7.7 |
| Motorcycle | 1,587 | 1,807 | 2,149 | 18.9 | 35.4 |
| Moped, scooter | 454 | 601 | 696 | 15.8 | 53.3 |
| Snowmobile | 52 | 66 | 60 | -9.1 | 15.4 |
| All-terrain vehicle (ATV) | 68 | 72 | 94 | 30.6 | 38.2 |
| Bicycle | 2,553 | 2,402 | 2,452 | 2.1 | -4.0 |
| Other | 286 | 344 | 359 | 4.4 | 25.5 |
| Pedestrian | 3,214 | 3,346 | 3,127 | -6.5 | -2.7 |
| Unspecified | 438 | 540 | 432 | ³ | ³ |
| Total | 46,298 | 49,840 | 49,850 | 0.0 | 7.7 |

Total victims

| Type of vehicle ⁴ | Year of Accident | | | Change | |
|------------------------------|------------------------------------|---------------|---------------|--------------|------------------------|
| | Avrg ² 1999- 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999- 2003 |
| | | No | | % | % |
| Car | 34,447 | 37,627 | 37,478 | -0.4 | 8.8 |
| Bus | 343 | 394 | 375 | -4.8 | 9.3 |
| School bus | 126 | 122 | 78 | -36.1 | -38.1 |
| Taxicab | 473 | 458 | 434 | -5.2 | -8.2 |
| Light truck (> 3,000 kg) | 5,998 | 6,296 | 6,289 | -0.1 | 4.9 |
| Heavy truck (=> 3,000 kg) | 479 | 502 | 515 | 2.6 | 7.5 |
| Road tractor | 348 | 359 | 387 | 7.8 | 11.2 |
| Equipment/tool vehicle | 111 | 100 | 113 | 13.0 | 1.8 |
| Motorcycle | 1,975 | 2,206 | 2,564 | 16.2 | 29.8 |
| Moped, scooter | 505 | 664 | 753 | 13.4 | 49.1 |
| Snowmobile | 79 | 90 | 83 | -7.8 | 5.1 |
| All-terrain vehicle (ATV) | 92 | 105 | 112 | 6.7 | 21.7 |
| Bicycle | 2,773 | 2,612 | 2,681 | 2.6 | -3.3 |
| Other | 362 | 417 | 444 | 6.5 | 22.7 |
| Pedestrian | 3,821 | 3,972 | 3,720 | -6.3 | -2.6 |
| Unspecified | 497 | 610 | 509 | ³ | ³ |
| Total | 52,429 | 56,534 | 56,535 | 0.0 | 7.8 |

Source : Direction des études et des stratégies en sécurité routière.

NUMBER OF VICTIMS¹ ACCORDING TO INJURY AND AGE GROUP Québec, 1999-2004

| Age group | Year of Accident | | Change | | |
|--------------|-------------------------------------|------------|------------|--------------|-------------------------|
| | Avrg ² 1999 - 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999 - 2003 |
| | | No. | | % | % |
| 0-4 | 8 | 11 | 5 | -54.5 | -37.5 |
| 5-9 | 11 | 6 | 8 | 33.3 | -27.3 |
| 10-14 | 14 | 9 | 11 | 22.2 | -21.4 |
| 15-19 | 86 | 57 | 81 | 42.1 | -5.8 |
| 20-24 | 91 | 74 | 80 | 8.1 | -12.1 |
| 25-34 | 99 | 87 | 108 | 24.1 | 9.1 |
| 35-44 | 105 | 99 | 91 | -8.1 | -13.3 |
| 45-54 | 93 | 108 | 84 | -22.2 | -9.7 |
| 55-64 | 63 | 57 | 64 | 12.3 | 1.6 |
| 65-74 | 56 | 51 | 44 | -13.7 | -21.4 |
| 75 and + | 61 | 59 | 61 | 3.4 | 0.0 |
| Unspecified | 5 | 5 | 10 | ³ | ³ |
| Total | 693 | 623 | 647 | 3.9 | -6.6 |

| Age group | Year of Accident | | Change | | |
|--------------|-------------------------------------|--------------|--------------|--------------|-------------------------|
| | Avrg ² 1999 - 2003 | 2003 | 2004 | 2004/2003 | 2004/ 1999 - 2003 |
| | | No. | | % | % |
| 0-4 | 139 | 182 | 203 | 11.5 | 46.0 |
| 5-9 | 161 | 169 | 169 | 0.0 | 5.0 |
| 10-14 | 203 | 242 | 207 | -14.5 | 2.0 |
| 15-19 | 696 | 738 | 736 | -0.3 | 5.7 |
| 20-24 | 744 | 810 | 834 | 3.0 | 12.1 |
| 25-34 | 946 | 1 026 | 1 064 | 3.7 | 12.5 |
| 35-44 | 868 | 939 | 928 | -1.2 | 6.9 |
| 45-54 | 713 | 802 | 807 | 0.6 | 13.2 |
| 55-64 | 415 | 536 | 481 | -10.3 | 15.9 |
| 65-74 | 287 | 322 | 286 | -11.2 | -0.3 |
| 75 and + | 204 | 224 | 239 | 6.7 | 17.2 |
| Unspecified | 63 | 81 | 84 | ³ | ³ |
| Total | 5,439 | 6,071 | 6,038 | -0.5 | 11.0 |

1. Excludes accidents involving vehicles in areas not linked to highway system.
2. Numbers are rounded off for 5-yr averages.
3. Not significant.

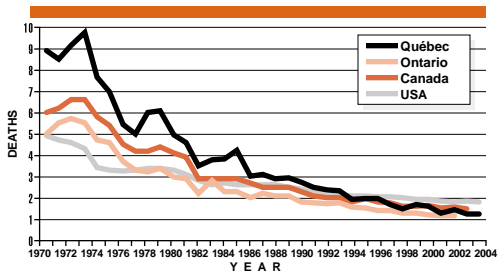
The total may differ from the sum of numbers shown.

| Slight injury | | | | | |
|---------------|------------------------------------|------------------|---------------|-----------------------------------|-------------------------|
| Age group | Avg ² 1999 - 2003 | Year of Accident | | Change 2004/ 1999 - 2003 | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999 - 2003 |
| | No. | | | % | % |
| 0-4 | 705 | 731 | 649 | -11.2 | -7.9 |
| 5-9 | 1,364 | 1,318 | 1,273 | -3.4 | -6.7 |
| 10-14 | 1,881 | 2,024 | 1,987 | -1.8 | 5.6 |
| 15-19 | 6,032 | 6,434 | 6,338 | -1.5 | 5.1 |
| 20-24 | 6,486 | 6,739 | 6,953 | 3.2 | 7.2 |
| 25-34 | 8,302 | 8,960 | 9,034 | 0.8 | 8.8 |
| 35-4 | 7,929 | 8,337 | 8,178 | -1.9 | 3.1 |
| 45-54 | 6,061 | 6,911 | 6,950 | 0.6 | 14.7 |
| 55-64 | 3,469 | 4,001 | 4,140 | 3.5 | 19.3 |
| 65-74 | 2,162 | 2,341 | 2,263 | -3.3 | 4.7 |
| 75 and + | 1,398 | 1,528 | 1,540 | 0.8 | 10.2 |
| Unspecified | 508 | 516 | 545 | ³ | ³ |
| Total | 46,298 | 49,840 | 49,850 | 0.0 | 7.7 |

Source : Direction des études et des stratégies en sécurité routière.

| Total victims | | | | | |
|---------------|------------------------------------|------------------|---------------|-----------------------------------|-------------------------|
| Age group | Avg ² 1999 - 2003 | Year of Accident | | Change 2004/ 1999 - 2003 | |
| | | 2003 | 2004 | 2004/2003 | 2004/ 1999 - 2003 |
| | No. | | | % | % |
| 0-4 | 852 | 924 | 857 | -7.3 | 0.6 |
| 5-9 | 1,536 | 1,493 | 1,450 | -2.9 | -5.6 |
| 10-14 | 2,098 | 2,275 | 2,205 | -3.1 | 5.1 |
| 15-19 | 6,814 | 7,229 | 7,155 | -1.0 | 5.0 |
| 20-24 | 7,321 | 7,623 | 7,867 | 3.2 | 7.5 |
| 25-34 | 9,347 | 10,073 | 10,206 | 1.3 | 9.2 |
| 35-44 | 8,902 | 9,375 | 9,197 | -1.9 | 3.3 |
| 45-54 | 6,867 | 7,821 | 7,841 | 0.3 | 14.2 |
| 55-64 | 3,947 | 4,594 | 4,685 | 2.0 | 18.7 |
| 65-74 | 2,505 | 2,714 | 2,593 | -4.5 | 3.5 |
| 75 and + | 1,663 | 1,811 | 1,840 | 1.6 | 10.6 |
| Unspecified | 576 | 602 | 639 | ³ | ³ |
| Total | 52,430 | 56,534 | 56,535 | 0.0 | 7.8 |

**FATALITY RATES PER 10,000 VEHICLES IN USE
(QUÉBEC, ONTARIO, CANADA, USA),
1970-2004**

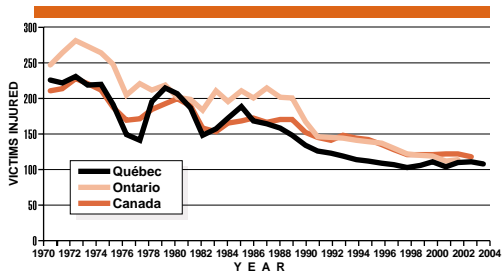


The fatality rates per 10,000 vehicles in use show the change in the number of victims involved in accidents as compared to the overall vehicle fleet. Over the 35 years from 1970 through 2004, the rate in Québec, in Ontario, in Canada and in the USA declined.

The improvement is noteworthy in Québec's case. The death rate went from 8.9 in 1970 to 1.24 in 2004. Ontario, which has the lowest rates, shows constant improvement, going from 5 in 1970 to 1.17 in 2003. By comparison, the Canada-wide rate went from 6 in 1970 to 1.47 in 2003, while in the United States, the rate went from roughly 5 in 1970 to 1.81 in 2004*.

* NHTSA's National Center for Statistics & Analysis April 21, 2005

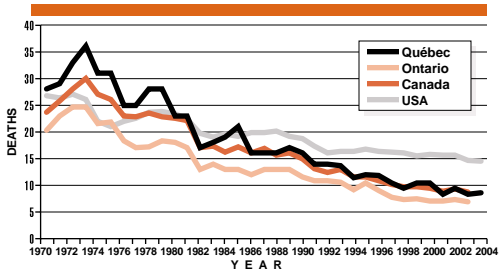
**INJURY RATES PER 10,000 VEHICLES IN USE
IN QUÉBEC, ONTARIO, AND CANADA,
1970-2004**



The injury rate went from 225 victims per 10,000 vehicles in use in Québec down to 107 from 1970 to 2004. Road accident related-morbidity rates were lower in Québec over the period from 1970 to 2002 than in Ontario (going from 247 injured to 114 injured). The Canada-wide rate per 10,000 vehicles in use went from 210 injured victims in 1970 to 118 in 2003.

Source : Direction des études et des stratégies en sécurité routière.

**FATALITY RATES PER 100,000 POPULATION
(QUÉBEC, ONTARIO, CANADA, USA),
1970-2004**



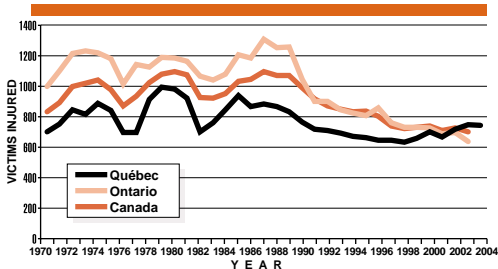
In the 35 years from 1970 through 2004, the rate of victims killed in road accidents in Québec went from 28 per 100,000 inhabitants in 1970 to 8.6 in 2004, as compared to the United States, where the rate went from 27 deaths to 14.6 over the same period. Ontario had the lowest rates, down from 20 killed per 100,000 inhabitants in 1970 to 6.9 in 2003*. The rate for Canada as a whole declined roughly from 24 in 1970 to 8.8 in 2003.

* Transport Canada statistics for collisions across Canada; preliminary data for Ontario in 2003.

Comparison limits

It must be noted that methods used in compiling accident report data vary from one jurisdiction to another, as do definitions. In Québec, a road accident fatality is recorded only if the victim died within eight days of the mishap, while in Ontario the corresponding time allowed is thirty days.

**INJURY RATES PER 100,000 POPULATION
IN QUÉBEC, ONTARIO AND CANADA,
1970-2004**



As can be seen, the rates in road accident-related injuries were lower in Québec over the period than in Ontario, except for 2002 and 2003. The rates in Québec varied between 698 and 746 injured victims per 100,000 inhabitants from 1970 to 2003. Ontario's rate went from 995 injured in 1970 to around 636 in 2003. The Canadian rate for 2003 was 703 injured victims per 100,000 population.

**BLOOD ALCOHOL LEVELS OF DRIVERS ON ROADS
BETWEEN 9 PM AND 3 AM ON WEDNESDAY THROUGH SATURDAY NIGHTS**

According to driver's sex

| | (BAC* < 21 mg/100 ml) | | | | (BAC* > 80 mg/100 ml) | | | |
|----------------------|-----------------------|-------------|-------------|------------------------|-----------------------|------------|------------|------------------------|
| | 1981 | 1986 | 1991 | 1999-2000 ¹ | 1981 | 1986 | 1991 | 1999-2000 ¹ |
| Sex of driver | % | % | % | % | % | % | % | % |
| Male | 78.1 | 82.2 | 86.1 | 91.1 | 6.9 | 3.8 | 3.5 | 1.8 |
| Female | 86.0 | 86.9 | 92.9 | 94.4 | 1.1 | 2.6 | 1.9 | 1.1 |
| Total | 79.5 | 83.0 | 87.3 | 92.2 | 5.9 | 3.6 | 3.2 | 1.6 |

1. Survey took place over 2 years (1999 & 2000).

*Blood alcohol concentration

**BLOOD ALCOHOL LEVELS OF DRIVERS ON ROADS
BETWEEN 9 PM AND 3 AM ON WEDNESDAY THROUGH SATURDAY NIGHTS**

According to driver's age

| | (BAC* < 21 mg/100 ml) | | | | (BAC* > 80 mg/100 ml) | | | |
|--|-----------------------|-------------|-------------|------------------------|-----------------------|------------|------------|------------------------|
| | 1981 | 1986 | 1991 | 1999-2000 ¹ | 1981 | 1986 | 1991 | 1999-2000 ¹ |
| Age Group | % | % | % | % | % | % | % | % |
| 16- 24 | 78.2 | 84.9 | 89.6 | 93.9 | 4.4 | 2.6 | 1.6 | 1.0 |
| learner's or probationary licence holders | - | - | - | 97.5 | - | - | - | 0.1 |
| regular licence holders | - | - | - | 92.5 | - | - | - | 1.5 |
| 25-39 | 77.3 | 80.9 | 86.5 | 92.2 | 7.4 | 3.9 | 3.7 | 1.7 |
| 40-59 | 83.0 | 81.8 | 86.8 | 91.3 | 5.3 | 5.2 | 3.5 | 2.0 |
| 60 and + | 89.9 | 93.1 | 90.2 | 91.8 | 7.5 | 1.7 | 4.4 | 1.2 |
| Total | 79.5 | 83.0 | 87.3 | 92.2 | 5.9 | 3.6 | 3.2 | 1.6 |

Source : Direction des études et des stratégies en sécurité routière.

VEHICLE OPERATORS KILLED IN 2003 WHO HAD BEEN TESTED FOR ALCOHOL USE (SAAQ AND CORONER'S DATA COMBINED)

According to sex and age

| Age | Female | | | Male | | | Total | | |
|--------------|------------|-----------|-------------|------------|------------|-------------|------------|------------|-------------|
| | No. Tested | Tested% | | No. Tested | Tested% | | No. Tested | Tested% | |
| Under 16 | 1 | 0 | 0.0 | 2 | 1 | 50.0 | 3 | 1 | 33.3 |
| 16-19 | 5 | 3 | 60.0 | 22 | 15 | 68.2 | 27 | 18 | 66.7 |
| 20-24 | 9 | 7 | 77.8 | 47 | 36 | 76.6 | 56 | 43 | 76.8 |
| 25-34 | 11 | 5 | 45.5 | 56 | 43 | 76.8 | 67 | 48 | 71.6 |
| 35-44 | 14 | 9 | 64.3 | 60 | 50 | 83.3 | 74 | 59 | 79.7 |
| 45-54 | 16 | 11 | 68.8 | 68 | 52 | 76.5 | 84 | 63 | 75.0 |
| 55-64 | 8 | 5 | 62.5 | 28 | 19 | 67.9 | 36 | 24 | 66.7 |
| 65-74 | 7 | 5 | 71.4 | 24 | 19 | 79.2 | 31 | 24 | 77.4 |
| 75 and + | 4 | 2 | 50.0 | 12 | 6 | 50.0 | 16 | 8 | 50.0 |
| TOTAL | 75 | 47 | 62.7 | 319 | 241 | 75.5 | 394 | 288 | 73.1 |

NOTE: does not include cyclists

According to age and bac

| Age | BAC (mg/100 ml) | | | | | | | | | | | |
|--------------|-----------------|-------------|-----------|------------|----------|------------|-----------|-------------|-----------|-------------|------------|--------------|
| | None | | 1-50 | | 51-80 | | 81-150 | | Over 150 | | Total | |
| | No. | % | No. | % | No. | % | No. | % | No. | % | No. | % |
| Under 16 | 1 | 100.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 100.0 |
| 16-19 | 12 | 66.7 | 0 | 0.0 | 1 | 5.6 | 1 | 5.6 | 4 | 22.2 | 18 | 100.0 |
| 20-24 | 20 | 46.5 | 1 | 2.3 | 1 | 2.3 | 8 | 18.6 | 13 | 30.2 | 43 | 100.0 |
| 25-34 | 19 | 39.6 | 4 | 8.3 | 0 | 0.0 | 8 | 16.7 | 17 | 35.4 | 48 | 100.0 |
| 35-44 | 32 | 54.2 | 1 | 1.7 | 1 | 1.7 | 5 | 8.5 | 20 | 33.9 | 59 | 100.0 |
| 45-54 | 34 | 54.0 | 5 | 7.9 | 2 | 3.2 | 6 | 9.5 | 16 | 25.4 | 63 | 100.0 |
| 55-64 | 15 | 62.5 | 2 | 8.3 | 1 | 4.2 | 3 | 12.5 | 3 | 12.5 | 24 | 100.0 |
| 65-74 | 16 | 66.7 | 2 | 8.3 | 0 | 0.0 | 2 | 8.3 | 4 | 16.7 | 24 | 100.0 |
| 75 and + | 5 | 62.5 | 2 | 25.0 | 0 | 0.0 | 0 | 0.0 | 1 | 12.5 | 8 | 100.0 |
| TOTAL | 154 | 53.5 | 17 | 5.9 | 6 | 2.1 | 33 | 11.5 | 78 | 27.1 | 288 | 100.0 |

Source : Direction des études et des stratégies en sécurité routière.

SEAT BELT USE

| | 1991 | 1993 | 1995 |
|--------------------|--------|--------|--------|
| Front seat | 1991 | 1993 | 1995 |
| Overall for Québec | 90.8 % | 89.2 % | 90.4 % |
| Rear seat | | | |
| Overall for Québec | 41.9 % | - | 50.5 % |

CHILD SEAT USE

| | 1991 | 1993 | 1995 | 1997 | 1999 | 2001 | 2003 |
|---|-------|-------|-------|-------|-------|-------|-------|
| Use of suitable car seat | 68.8% | 74.6% | 75.6% | 78.8% | 81.4% | 89.2% | 93.6% |
| Correctly restrained in suitable car seat | 42.6% | 69.8% | 55.0% | 47.3% | 39.3% | 57.9% | 49.3% |
| Overall correct car seat use | 29.3% | 52.1% | 41.6% | 37.3% | 32.0% | 51.6% | 46.1% |

A more stringent criterion for proper use was applied in 1999, and retroactively to 1997 since data was reliable; the effect was to lower the use rate for both years. Figures for 1997 were adjusted to take the change into account with data made available for that year.

* Overall rate for seat belt use on the rear seat comes from urban areas only.

BICYCLE HELMET USE ACCORDING TO REGION. 1994-2004

| | 1994 ² | 1995 ² | 1996 ² | 1997 ² | 1998 ² | 1999 ² | 2000 | 2002 | 2004 | Change 2004/ 2002 |
|-----------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------|-------------|-------------|-------------------------|
| | % | % | % | % | % | % | % | % | % | % |
| Lower St. Lawrence | --- | --- | 23.4 | 28.1 | 24.3 | 30.8 | 33.4 | 17.3 | 43.8 | 26.5 |
| Saguenay/ Lac-St-Jean | 17.7 | 25.5 | 24.8 | 28.4 | 23.9 | 33.7 | 34.8 | 26.9 | 33.3 | 6.4 |
| Capitale-Nationale | 35.3 | 34.7 | 31.2 | 34.6 | 40.6 | 33.3 | 34.8 | 35.2 | 45.1 | 9.9 |
| Mauricie ¹ | 7.8 | 11.4 | 15.4 | 11.4 | 15.3 | 12.1 | 17.1 | 22.7 | 25.8 | 3.1 |
| Eastern Townships | --- | --- | 23.4 | 27.9 | 25.6 | 25.1 | 26.5 | 34.1 | 43.3 | 9.2 |
| Montréal | 25.3 | 29.5 | 26.0 | 27.5 | 30.1 | 22.3 | 26.6 | 30.1 | 40.4 | 10.3 |
| Outaouais | --- | --- | 37.6 | 50.5 | 48.4 | 46.9 | 43.3 | 44.6 | 54.1 | 9.5 |
| Chaudière- Appalaches | --- | --- | 22.1 | 39.4 | 21.9 | 23.3 | 32.5 | 26.9 | 40.4 | 13.5 |
| Laval | --- | --- | 23.1 | 26.3 | 27.5 | 24.6 | 23.3 | 27.6 | 46.5 | 18.9 |
| Lanaudière | --- | --- | 25.7 | 22.4 | 24.7 | 14.6 | 20.0 | 27.7 | 25.7 | -2.0 |
| Laurentides | --- | --- | 24.7 | 26.3 | 25.8 | 20.2 | 22.6 | 24.8 | 34.3 | 9.5 |
| Montréal | 18.0 | 20.0 | 20.5 | 23.5 | 18.9 | 26.5 | 16.7 | 25.1 | 27.1 | 2.0 |
| Central Québec ¹ | 7.8 | 11.4 | 15.4 | 11.4 | 15.3 | 12.1 | 8.2 | 23.8 | 13.5 | -10.3 |
| Overall for Québec | n/a | n/a | 24.5 | 27.6 | 26.9 | 24.9 | 25.4 | 28.6 | 36.6 | 8.0 |

1. Data for years prior to 2000 apply to the former administrative region of Mauricie-Bois-Francs and are given as indicative only.
2. Data for the year excludes children under age five.

Source : Direction des études et des stratégies en sécurité routière.

COMPENSATION TABLE FOR 2004

| Income replacement indemnity | 90% of net income (maximum qualifying gross earnings of \$55,000) |
|--|---|
| Average earnings for Québec workers¹ | \$33,431 |
| Lump-sum indemnity for students to compensate for delay in completing studies | |
| per year lost at elementary school level | \$4,142 |
| per year lost at secondary school level | \$7,597 |
| per semester lost in postsecondary studies | \$7,597 / 1 semester |
| (annual maximum of \$15,194) | \$15,194 / 2 semesters max. |
| Lump-sum indemnity for aftereffects of injury such as loss of enjoyment of life, pain and suffering² | \$193,719 |
| Care allowance (weekly rate) | |
| Care of one person | \$345 |
| Care of two people | \$388 |
| Care of three people | \$428 |
| Care of four or more people | \$471 |

1. Used in some indemnity calculations.

2. Applies to accidents from Jan. 1, 2000.

COMPENSATION TABLE FOR 2004 (cont'd)

| | |
|--|--|
| Lump-sum death benefits: | |
| - to surviving spouse | \$55,246 (minimum) \$275,000 (maximum) |
| - to a dependant | \$26,240 (minimum/person) \$48,341 (maximum/person) |
| - to a disabled dependant (additional amount) | \$22,789 |
| - for a deceased person without spouse or dependent children (This indemnity is paid in equal parts to the father and mother of a child under 18, or to the estate if the accident victim was 18 or over) | \$44,279 |
| Funeral expenses | \$4,142 |

REIMBURSEMENT OF CERTAIN EXPENSES³

| | |
|--|------------------------|
| Care allowance (weekly maximum) | |
| care of one person | \$106 |
| care of two people | \$138 |
| care of three people | \$174 |
| care of four or more people | \$207 |
| Personal care assistance at home | \$691 / week (maximum) |
| Substitute labour costs (family business) | \$690 / week (maximum) |

3. Data in this table are not exhaustive; other costs may be reimbursed.
Source : Direction de la vigie, de l'expertise médicale et du partenariat.

COMPENSATION PAID AND HEALTH CARE COSTS

| Accidents of current and prior years | 2004 | 2003 (in thousands of dollars) | 2002 |
|---|----------------|-----------------------------------|----------------|
| Health care costs | 88,654 | 88,654 | 88,654 |
| Compensation | | | |
| Income replacement indemnities | 377,738 | 341,503 | 304,068 |
| Death benefits | 93,469 | 92,022 | 92,777 |
| Lump sums for aftereffects of injury | 17,643 | 23,329 | 32,838 |
| Non-economic losses | 116,219 | 83,143 | 58,463 |
| Rehabilitation expenses | 72,313 | 61,409 | 59,812 |
| Personal care assistance | 45,156 | 40,601 | 39,874 |
| Reimbursement of medical and paramedical expenses | 57,466 | 46,056 | 38,274 |
| Travel and lodging expenses | 16,261 | 14,050 | 13,323 |
| Ambulance transportation and victim repatriation | 8,193 | 7,656 | 8,495 |
| Fees for medical information | 14,139 | 11,586 | 10,422 |
| Other compensation expenses | 10,256 | 8,977 | 9,118 |
| Subtotal | 828,853 | 730,332 | 667,464 |
| Participation in financing | | | |
| Administrative Tribunal of Québec | 7,207 | 6,913 | 6,771 |
| Agencies responsible for ambulance transportation | 50,931 | 49,542 | 48,597 |
| Subtotal | 146,792 | 145,109 | 144,022 |
| Grand total | 975,645 | 875,441 | 811,486 |

NOTES: As at December 31, 2004, total compensation and health care costs since 1978 amounted to \$11.77 billion.

In 2004, compensation paid directly to victims or their suppliers breaks down as follows: 77.62% concerns accidents from 1978 through 2003 and 22.38% concerns the current year's accidents.

Source : Direction des ressources financières. Service de la gestion financière.

COMPENSATION-RELATED ACTIVITY STATISTICS

| | 2004 | 2003 | 2002 |
|---|-----------|-----------|---------|
| Requests for help in filling out compensation claims | 683 | 710 | 601 |
| Compensation claims received ¹ | 34,669 | 33,674 | 31,863 |
| Files handled by compensation officers ¹ | 104,430 | 102,279 | 94,219 |
| Pieces of mail handled, other than claims processed by compensation officers ² | 1,181,712 | 1,047,593 | 941,969 |
| Telephone calls answered by clerks ³ | 354,473 | 365,796 | 368,570 |
| Compensation officers who can be reached directly by claimants ⁴ | 67 | 60 | 28 |
| Cheques issued | 558,658 | 518,178 | 476,475 |
| Direct deposits | 504,869 | 443,364 | 378,586 |
| Letters of decision by compensation officers sent | 445,716 | 368,937 | 313,523 |
| Applications for review received | 12,001 | 9,780 | 10,518 |
| Decisions rendered by liaison and review officers ⁵ | 11,995 | 10,210 | 7,577 |
| Time required for decisions on review applications | 266 | 305 | 246 |
| Time lag in sending first income replacement indemnity cheque ⁶ | 31 | 31 | 29 |
| Medical assessments done by outside specialists ⁷ | 12,585 | 11,346 | 12,209 |

1. A compensation claim is considered received once assigned to a compensation officer. Figures for 2003 and 2002 were adjusted in light of this fact, which was made operational in 2004.
2. Claims excluded.
3. Does not include queries dealt with through automated telephone response.
4. Agents for deceased or severely injured claimants have direct access, as do participants in the personalized care program for sprains and strains.
5. Liaison officers are assessors who conduct the initial analysis of review applications.
6. The calculation of the time elapsed until issue of a first income replacement indemnity cheque was changed to consider only full-time and part-time workers, since victims who were not employed at the time of the accident do not qualify under the Automobile Insurance Act for income compensation during the first six months.
7. New external services were added (joint committees and follow-ups). Figures for 2003 and 2002 were adjusted in light of this fact.

Source : Direction de la vigie, de l'expertise médicale et du partenariat.

SERVICE CENTRES

| Municipality | Address | Postal Code |
|----------------------------------|--|-------------|
| ALMA | 75, boulevard Saint-Luc Ouest | G8B 6W7 |
| ANJOU | 7500, boulevard des Galeries d'Anjou, Bureau 85 | H1M 3M4 |
| BAIE-COMEAU | 625, boulevard Lafèche | G5C 1C5 |
| BAIE-SAINT-PAUL | 2, route de l'Équerre, Bureau 22 | G3Z 2Y5 |
| BONAVENTURE | 166, route 132 Est, case postale 296 | G0C 1E0 |
| DONNACONA | 325, rue de l'Église, bureau 52 | G3M 2A2 |
| DORVAL | 2350, boulevard Hymus | H9P 1J9 |
| DRUMMONDVILLE | 80, rue Belleville | J2C 5T1 |
| GASPÉ | 39, montée Sandy Beach | G4X 2A9 |
| GATINEAU | 975, boulevard Saint-Joseph | J8Z 1W8 |
| GRANBY | 240, rue Saint-Jude Nord | J2J 2R8 |
| ÎLES-DE-LA-MADELEINE | 498, chemin Principal, Cap-aux-Meules | G4T 1E5 |
| JOLIETTE | 490, boulevard de l'Industrie | J6E 8V3 |
| LACHUTE | 505, rue Béthany | J8H 4A6 |
| LA SARRE | 77, 2e Rue Est | J9Z 3G8 |
| LAVAL | 1545, boulevard Le Corbusier, Bureau 75, Galeries de Laval | H7S 2K6 |
| LÉVIS | 44, route Kennedy, Les Promenades Lévis-Lauzon | G6V 6C5 |
| LONGUEUIL | 1000, boulevard Curé-Poirier Est | J4J 4X1 |
| MATANE | 595, avenue du Phare Est, Les Promenades du Saint-Laurent | G4W 4L6 |
| MONT-LAURIER | 785, rue de la Madone | J9L 1T3 |
| MONTMAGNY | 5, avenue Valcourt | G5V 4H9 |
| MONTREAL | 855, boulevard Henri-Bourassa Ouest, Bureau 100 | H3L 1P3 |
| MONTREAL (Driver testing centre) | 855, boulevard Henri-Bourassa Ouest, Bureau 200 | H3L 1P3 |


SERVICE CENTRES (cont'd)

| Municipalité | Adresse | Code postal |
|--------------------------|--|-------------|
| QUÉBEC | 1400, avenue Saint-Jean-Baptiste, Bureau 180 | G2E 5B7 |
| QUÉBEC | 787, boulevard Lebourgneuf | G2J 1C3 |
| RIMOUSKI | 92, 2e Rue Ouest | G5L 8B3 |
| RIVIÈRE-DU-LOUP | 319-B, boulevard de l'Hôtel de Ville | G5R 5S4 |
| ROBERVAL | 1221, boulevard Marcotte, Carrefour Jeannois | G8H 3B8 |
| ROUYN-NORANDA | 1375, avenue Larivière | J9X 6M6 |
| SAGUENAY | 2655, boulevard du Royaume | G7S 4S9 |
| SAINT-HYACINTHE | 1200, boulevard Casavant Ouest | J2S 8B9 |
| SAINT-JEAN-SUR-RICHELIEU | 320, boulevard du Séminaire | J3B 5K9 |
| SAINT-JÉRÔME | 339, boulevard Jean-Paul-Hogue | J7Z 7A5 |
| SAINT-JOSEPH-DE-BEAUCE | 1090, avenue du Palais | G0S 2V0 |
| SALABERRY-DE-VALLEYFIELD | 85, rue Notre-Dame, bureau 15 | J6S 1E7 |
| SEPT-ÎLES | 421, rue Arnaud | G4R 3B3 |
| SHAWINIGAN | 5023, boulevard des Hêtres, Bureau 09 | G9N 4V7 |
| SHERBROOKE | 2885, boulevard de Portland | J1L 2S1 |
| SOREL-TRACY | 26, Place Charles-de-Montmagny | J3P 7E3 |
| THETFORD MINES | 222, boulevard Frontenac Ouest | G6G 6N7 |
| TROIS-RIVIÈRES | 3225, boulevard Saint-Jean | G9B 1X5 |
| VAL-D'OR | 1165, rue Germain | J9P 6B1 |
| VICTORIAVILLE | 450, boulevard Bois Francs Nord, Bureau 6 | G6P 1H3 |
| VILLE-MARIE | 1-H, rue Notre-Dame Nord | J9V 1W3 |

For further information, telephone 1-800-361-7620, toll free, from anywhere in Québec.


**SUMMARY STATEMENT OF REVENUE AND EXPENDITURE
(SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE)**

(in millions of dollars)

| | |
|--|---------------|
|  | |
| Revenue | 163.6 |
| Expenditure | (205.6) |
| Expenditure over revenue | (42.0) |

**SOURCES OF FINANCING
(SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE)**

(in millions of dollars)

| | |
|---|--------------|
|  | |
| Registration and licence transaction fees | 92.8 |
| Contribution of Québec Government to funding highway carrier enforcement | 55.1 |
| Contribution of Québec Government to funding programs for the disabled | 9.8 |
| Unpaid fine collection fees | 3.5 |
| Other | 2.4 |
| Total | 163.6 |

**BREAKDOWN OF EXPENDITURE
(SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE)**

(in millions of dollars)

| Administrative expenses | 168.0 |
|--------------------------------------|--------------|
| Depreciation | 24.0 |
| Programs for the disabled | 9.8 |
| Unpaid fine management | 3.4 |
| Contribution to funding of an agency | 0.4 |
| Total | 205.6 |

**BALANCE SHEET - HIGHLIGHTS
(SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE)**


(in millions of dollars)

| Assets | 342.4 |
|---------------------------------------|--------|
| Line of credit | 146.3 |
| Accounts payable and accrued expenses | 222.1 |
| Total liabilities | 368.4 |
| Accumulated deficit | (25.9) |

Source : Direction des ressources financières. Service de la gestion financière.


SUMMARY STATEMENT OF REVENUE AND EXPENDITURE (FONDS D'ASSURANCE AUTOMOBILE)

(in millions of dollars)

| | |
|--|----------------|
|  | |
| Revenue | 1,505.8 |
| Expenditure | (1,573.5) |
| Deficit before the following items | (67.7) |
| Other net investment revenue | 50.0 |
| Adjustment to actuarial liability | (145.6) |
| Expenditure over revenue | (163.3) |

SOURCES OF FINANCING (FONDS D'ASSURANCE AUTOMOBILE)

(in millions of dollars)

| | |
|---|----------------|
|  | |
| Insurance premiums: | |
| Vehicle registration | 545.5 |
| Driver's licences | 125.5 |
| Net investment revenue linked to actuarial liability and average monetary flows | 831.2 |
| Other | 3.6 |
| Total | 1,505.8 |

**BREAKDOWN OF EXPENDITURE
(FONDS D'ASSURANCE AUTOMOBILE)**

(in millions of dollars)

| Compensation paid | 917.5 |
|---|----------------|
| Administrative expenses | 117.9 |
| Depreciation of fixed assets | 1.7 |
| Contribution to funding of agencies | 58.1 |
| Normal fluctuation in actuarial liabilities | 478.3 |
| TOTAL | 1,573.5 |

**BALANCE SHEET - HIGHLIGHTS
(FONDS D'ASSURANCE AUTOMOBILE)**

(in millions of dollars)

| Deposits in the General Fund of the Caisse de dépôt et placement du Québec | 6,853.0 |
|---|---------|
| Total assets | 6,943.0 |
| Actuarial liability | 6,989.0 |
| Deferred investment revenue | 329.9 |
| Accumulated deficit | (616.9) |

Source : Direction des ressources financières. Service de la gestion financière.

REGIONAL BREAKDOWN OF VEHICLES INSPECTED ON THE ROAD

| Regions | 2002 | Vehicles Inspected 2003 | 2004 |
|---|--------|----------------------------|--------|
| REGIONAL OFFICE | | | |
| Carrier enforcement office, central and peripheral regions | | | |
| Service CR – Chandler | 1,740 | 1,297 | 1,262 |
| Service CR – Chaudière-Appalaches | 10,917 | 11,889 | 12,176 |
| Service CR – Côte-Nord | 1,902 | 1,849 | 1,943 |
| Service CR – Estrie | 6,864 | 7,648 | 5,594 |
| Service CR – Lac-Saint-Jean | 3,863 | 3,220 | 3,429 |
| Service CR – Mauricie – Centre-du-Québec | 5,287 | 4,915 | 5,379 |
| Service CR – Outaouais | 4,946 | 5,213 | 5,574 |
| Service CR – Québec | 10,780 | 11,818 | 11,683 |
| Service CR – Rimouski | 1,769 | 2,146 | 2,419 |
| Service CR – Rivière-du-Loup | 3,198 | 3,121 | 2,857 |
| Service CR – Rouyn-Noranda- Témiscamingue | 3,104 | 3,094 | 2,770 |
| Service CR – Saguenay | 3,216 | 3,799 | 2,886 |
| Service CR – Val d’or – Nord-du-Québec | 2,741 | 2,576 | 2,843 |
| Subtotal | 60,327 | 62,585 | 60,815 |

REGIONAL BREAKDOWN OF VEHICLES INSPECTED ON THE ROAD (cont'd)

| Regions | 2002 | Vehicles Inspected 2003 | 2004 |
|---|---------|----------------------------|---------|
| REGIONAL OFFICE | | | |
| Greater Montréal | | | |
| Service CR – Laval-Laurentides-Lanaudière | 7,769 | 8,276 | 5,130 |
| Service CR – Longueuil | 15,033 | 12,615 | 13,340 |
| Service CR – Montréal – Est | 8,527 | 7,757 | 7,132 |
| Service CR – Montréal – Ouest | 4,887 | 4,478 | 5,594 |
| Service CR – Saint-Jean | 8,020 | 6,243 | 5,677 |
| Service CR – Sallabery-de-Valleyfield | 9,663 | 8,187 | 6,458 |
| Subtotal | 53,899 | 47,556 | 43,331 |
| PROVINCIAL TOTAL | 114,226 | 110,141 | 104,146 |

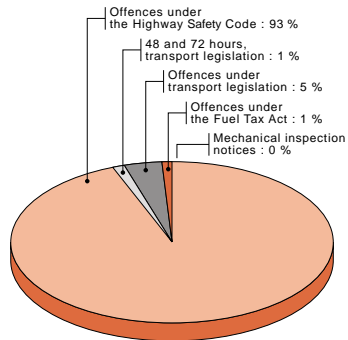
Source : Direction de la planification, de la coordination et du soutien opérationnel. Service de la planification et du contrôle des ressources.

**BREAKDOWN OF STATEMENTS OF OFFENCE
ISSUED under the Highway Safety Code**

| | 2002 | 2003 | 2004 |
|--|---------------|---------------|---------------|
| Overloading | 9,329 | 7,750 | 8,057 |
| Noncompliance with the Code during mechanical inspections | 3,218 | 2,455 | 2,216 |
| Noncompliance with rules governing vehicles and vehicle equipment | 6,260 | 4,088 | 3,589 |
| Noncompliance with hours of driving and duty time rules | 2,164 | 1,469 | 1,427 |
| No special permit or weight in excess of that authorized on a special permit | 2,120 | 1,671 | 1,835 |
| Exceeding size limit | 2,034 | 1,652 | 1,457 |
| Inadequate securing of load | 1,575 | 1,198 | 1,109 |
| Transporting dangerous substances in violation of the Code | 407 | 712 | 851 |
| Other offences (vehicle registration, driver's licence, traffic signals and road signs, traffic rules, etc.) | 10,692 | 9,159 | 8,117 |
| Total | 37,799 | 30,154 | 28,658 |

STATEMENTS OF OFFENCE AND WARNINGS ISSUED

| | 2002 | 2003 | 2004 |
|--|---------------|---------------|---------------|
| Offences under the Highway Safety Code | 37,799 | 30,154 | 28,658 |
| Offences under transport legislation | 1,457 | 1,441 | 1,423 |
| Offences under the Fuel Tax Act | 501 | 398 | 326 |
| Subtotal | 39,757 | 31,993 | 30,407 |
| Mechanical inspection notices | 237 | 211 | 175 |
| 48- and 72-hr notices, transport legislation | 23 | 223 | 266 |
| Grand Total | 40,017 | 32,427 | 30,848 |



Source : Direction de la planification, de la coordination et du soutien opérationnel. Service de la planification et du contrôle des ressources.

BREAKDOWN OF HIGHWAY CARRIER ENFORCEMENT STAFF IN PERSON-YEARS^{1,2}

| | CARRIER ENFORCEMENT OFFICERS | MECHANICAL INSPECTION OFFICERS | INSPECTION FACILITY AUDITORS | MANAGEMENT, PROFESSIONALS, OTHER | TOTAL |
|---------------------------------------|------------------------------------|--------------------------------------|------------------------------------|--|---------------|
| REGIONAL OFFICE | | | | | |
| Central and peripheral regions | 0.00 | 0.00 | 0.00 | 4.92 | 5.32 |
| Rimouski | 5.87 | 2.02 | 1.00 | 3.46 | 12.35 |
| Chandler | 2.98 | 1.00 | 0.00 | 1.80 | 5.78 |
| Rivière-du-Loup | 7.61 | 1.01 | 0.92 | 2.10 | 11.64 |
| Saguenay | 5.83 | 2.31 | 2.02 | 4.27 | 14.43 |
| North Shore | 4.99 | 0.37 | 0.00 | 1.94 | 7.30 |
| Lac-Saint-Jean | 7.52 | 0.96 | 0.35 | 4.28 | 13.11 |
| Québec City | 22.52 | 4.03 | 1.01 | 5.12 | 32.68 |
| Chaudière-Appalaches | 23.73 | 2.98 | 1.01 | 2.29 | 30.01 |
| Mauricie-Central Québec | 14.56 | 1.01 | 0.00 | 3.77 | 19.34 |
| Eastern Townships | 14.43 | 4.12 | 2.24 | 3.49 | 24.28 |
| Outaouais | 14.44 | 1.97 | 1.38 | 2.76 | 20.55 |
| Rouyn-Noranda-Témiscaminque | 6.58 | 3.02 | 1.19 | 5.28 | 16.07 |
| Val d'Or-Northern Québec | 7.39 | 0.00 | 0.83 | 3.00 | 11.22 |
| Subtotal | 138.45 | 24.80 | 11.95 | 48.88 | 224.08 |

1. The regional breakdown of enforcement staff is presented on the basis of the carrier enforcement service centre configuration that was initiated in May 2004, before the administrative reorganisation of October 2004.
2. Person-years is the equivalent used in public-sector staffing, corresponding to the normal workload under current working conditions.

**BREAKDOWN OF HIGHWAY CARRIER
ENFORCEMENT STAFF IN PERSON-YEARS^{1,2} (cont'd)**

| | CARRIER ENFORCEMENT OFFICERS | MECHANICAL INSPECTION OFFICERS | INSPECTION FACILITY AUDITORS | MANAGEMENT, PROFESSIONALS, OTHER | TOTAL |
|----------------------------------|------------------------------------|--------------------------------------|------------------------------------|--|---------------|
| REGIONAL OFFICE | | | | | |
| Greater Montréal | 0.00 | 0.00 | 0.00 | 4.37 | 4.37 |
| Service to regional operations | 0.00 | 0.00 | 0.19 | 6.62 | 6.81 |
| Laval-Laurentides-Lanaudière | 17.05 | 0.00 | 0.00 | 1.79 | 18.84 |
| Montréal east | 10.11 | 0.00 | 0.00 | 2.00 | 12.11 |
| Montréal west | 13.16 | 0.00 | 0.00 | 1.87 | 15.03 |
| Longueuil | 30.97 | 0.00 | 0.00 | 2.00 | 32.97 |
| Salaberry-de-Valleyfield | 13.10 | 0.00 | 0.00 | 1.86 | 14.96 |
| Saint-Jean | 13.20 | 0.00 | 0.00 | 1.00 | 14.20 |
| Mechanical inspection service | 0.86 | 18.15 | 1.01 | 5.69 | 25.71 |
| Audits | 0.00 | 0.00 | 9.85 | 1.96 | 11.81 |
| Subtotal Greater Montréal | 98.45 | 18.15 | 11.05 | 29.16 | 156.81 |
| Regional total | 236.90 | 42.95 | 23.00 | 78.04 | 380.89 |
| Headquarters | 0.00 | 0.00 | 0.00 | 73.29 | 73.29 |
| Grand Total 2004 | 236.90 | 42.95 | 23.00 | 151.33 | 454.18 |
| Grand Total 2003 | 234.39 | 50.39 | 27.43 | 143.65 | 455.86 |
| Grand Total 2002 | 244.74 | 48.36 | 30.35 | 138.95 | 462.40 |

**ADMINISTRATIVE COSTS OF HIGHWAY CARRIER ENFORCEMENT
FOR THE FISCAL YEAR ENDED DECEMBER 31, 2004**

(in thousands of dollars)

| | Expenditures 2003 | Expenditures 2004 | Budget 2004 | Expenditure change 2004 et 2003 | % |
|---|----------------------|----------------------|----------------|---------------------------------------|--------------|
| Wages, salaries and fringe benefits | 29,625 | 36,649 | 32,249 | 7,024 | 23.71 |
| Travel expenses | 1,320 | 1,342 | 1,543 | 22 | 1.67 |
| Administrative and professional services | 1,717 | 2,970 | 2,048 | 1,253 | 72.98 |
| Communications | 2,107 | 2,291 | 2,627 | 184 | 8.73 |
| Information and advertising | 156 | 199 | 179 | 43 | 27.56 |
| Furnishings and upkeep | 508 | 816 | 641 | 308 | 60.63 |
| Maintenance and repairs | 2,204 | 2,308 | 2,249 | 104 | 4.72 |
| Rent, taxes and electricity | 1,712 | 1,995 | 1,908 | 283 | 16.53 |
| Computers and data processing equipment | 345 | 499 | 110 | 154 | 44.64 |
| Rental and maintenance of computers and data processing equipment | 979 | 2,586 | 1,103 | 1,607 | 164.15 |
| Printing, office supplies and other expenses | 1,371 | 2,030 | 2,249 | 659 | 48.07 |
| General expenses | 4,465 | | 4,986 | (4,465) | -100.00 |
| Cost of Fonds d'assurance headquarters building use | | 604 | | 604 | |
| Subtotal | 46,509 | 54,289 | 51,892 | 7,780 | 16.73 |
| Depreciation on fixed assets | 2,602 | 4,289 | 2,957 | 1,687 | 64.83 |
| Total | 49,111 | 58,578 | 54,849 | 9,467 | 19.28 |

Administrative expenses for carrier enforcement are planned budgeted items, just as are the SAAQ's other administrative expenses..

Source : Direction des ressources financières. Service de la gestion financière.

SOCIÉTÉ VALUES

- the primacy of its clientele
- quality of service
- integrity and fairness in its actions
- a sense of responsibility on the part of its employees
- enlisting the input of all interested parties