For additional information, you may contact our Customer Service.

In Québec

200 Chemin Sainte-Foy 7th floor Québec (Québec) G1R 5V5

Information, suggestions or complaints:

1 888 461-2433 Fax: 418 644-8034

In Montréal

545 Boul. Crémazie Est 10th floor, Suite 1000 Montréal (Québec) H2M 2V1

Information, suggestions or complaints:

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Commission des transports Québec 💀 🐼





Owners and operators of heavy vehicles

A Commission decision

is a serious matter! You must comply with it

Québec 🖁 🖁

If the Commission des transports du Québec has imposed a penalty on you or your enterprise, you must comply with the decision rendered. Otherwise, you expose yourself to a harsher penalty.

WHAT ARE YOUR OBLIGATIONS?

You must:

- Read the decision carefully so that you clearly understand the penalty imposed, what you have to do and within what time limit;
- If you have been awarded a "conditional" safety rating, you must comply with the conditions imposed and furnish the reports and documents required within the prescribed time limits. The decision indicates what you have to do.

If it is impossible for you to comply with a condition

Before the deadline established in the decision, you may apply to the Commission to amend its decision in one of two ways, with an explanation of your reasons:

- Extend the time limit to fulfill a condition: For example: training unavailable before the deadline established by the Commission;
- Amend a condition: For example: technical impossibility of installing a speed limiter on one of your vehicles.

WHAT HAPPENS IF YOU DO NOT COMPLY WITH THE DECISION?

The Commission makes sure that the penalized enterprises comply with its decisions. If you do not comply with a decision, you will again be summoned to a hearing to explain your conduct.

You then expose yourself to a harsh penalty.

The Act respecting owners, operators and drivers of heavy vehicles stipulates that the Commission may award an "unsatisfactory" safety rating to any enterprise that does not fulfill the conditions established in a Commission decision.

This safety rating means that the penalized enterprise is prohibited from putting into operation or operating heavy vehicles.

HOW CAN YOU OBTAIN A "SATISFACTORY" SAFETY RATING AGAIN?

You may apply to the Commission for reassessment of your safety rating when you can prove that your conduct no longer presents a risk.

You must prove that your enterprise has taken and will take all the necessary means to manage safety on Québec roads.

Your case is then assessed by a commissioner, who will render a decision.